

# **EXHIBIT 2-K**

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COMPLAINT





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## Carcosa Seri Negara



31 reviews

Taman Tasik Perdana Pesiaran Mahameru, Kuala Lumpur, 50480, MY

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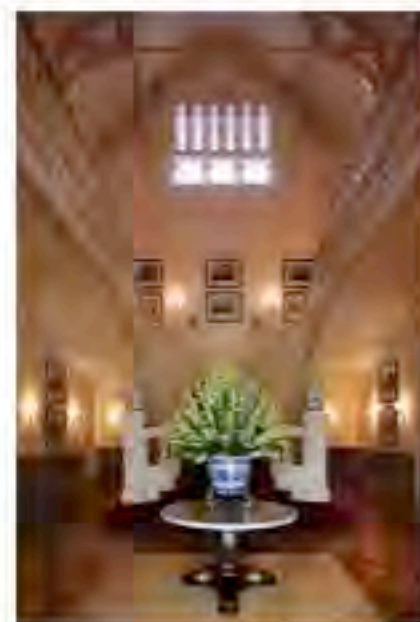
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Avg. Nightly Rate from

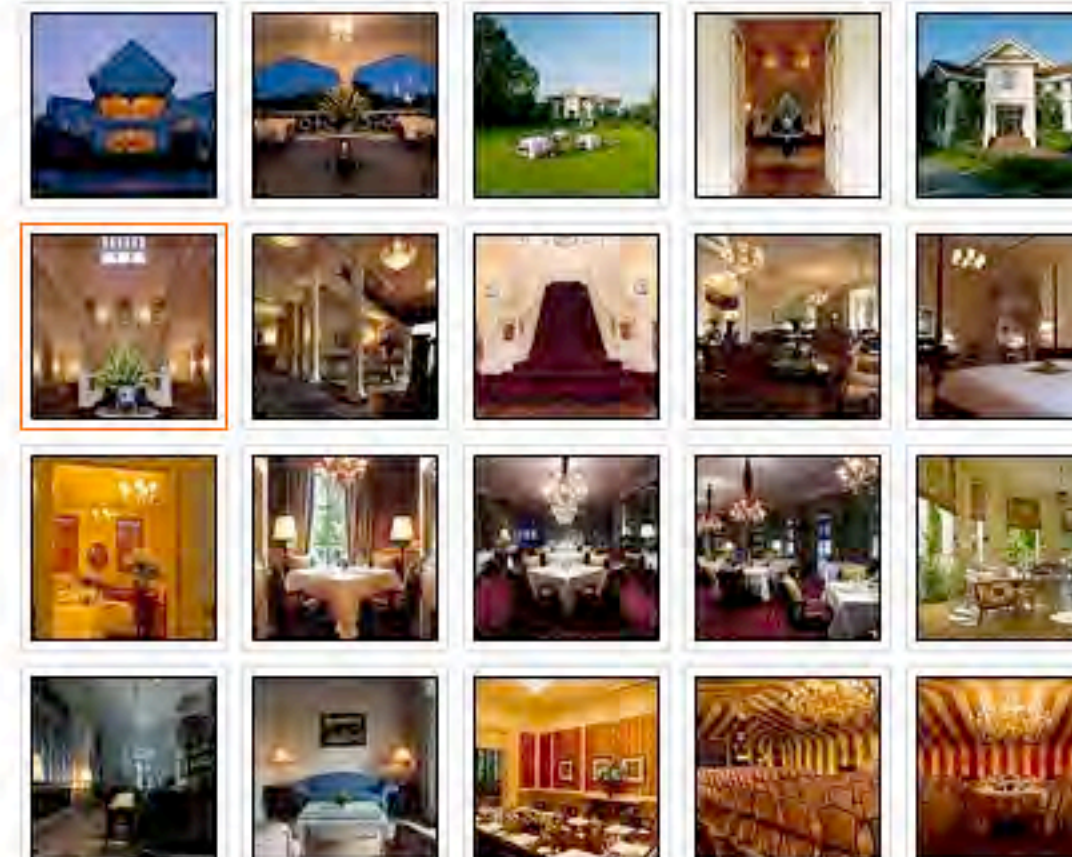
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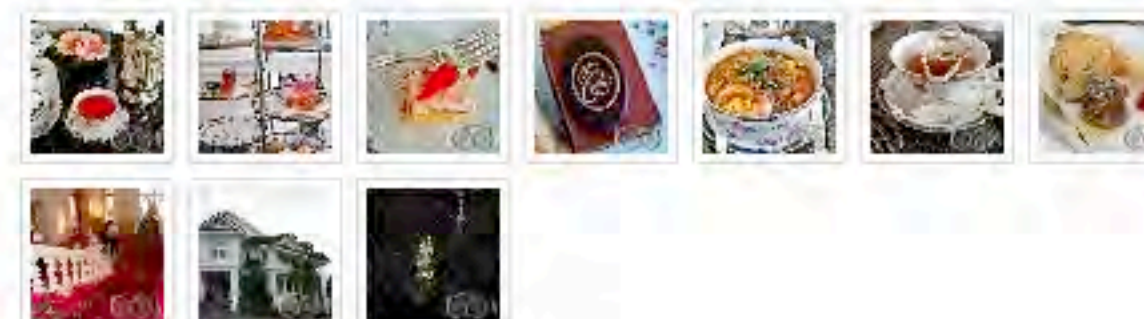
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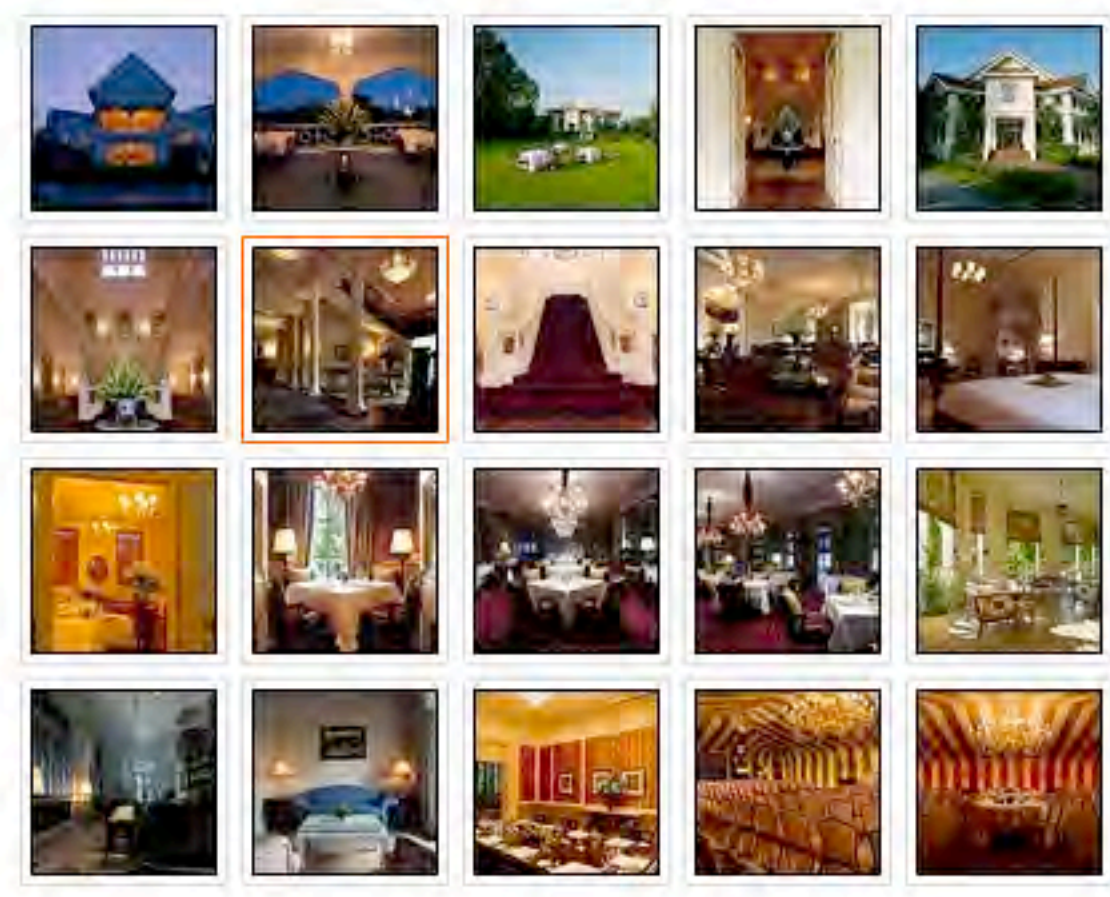
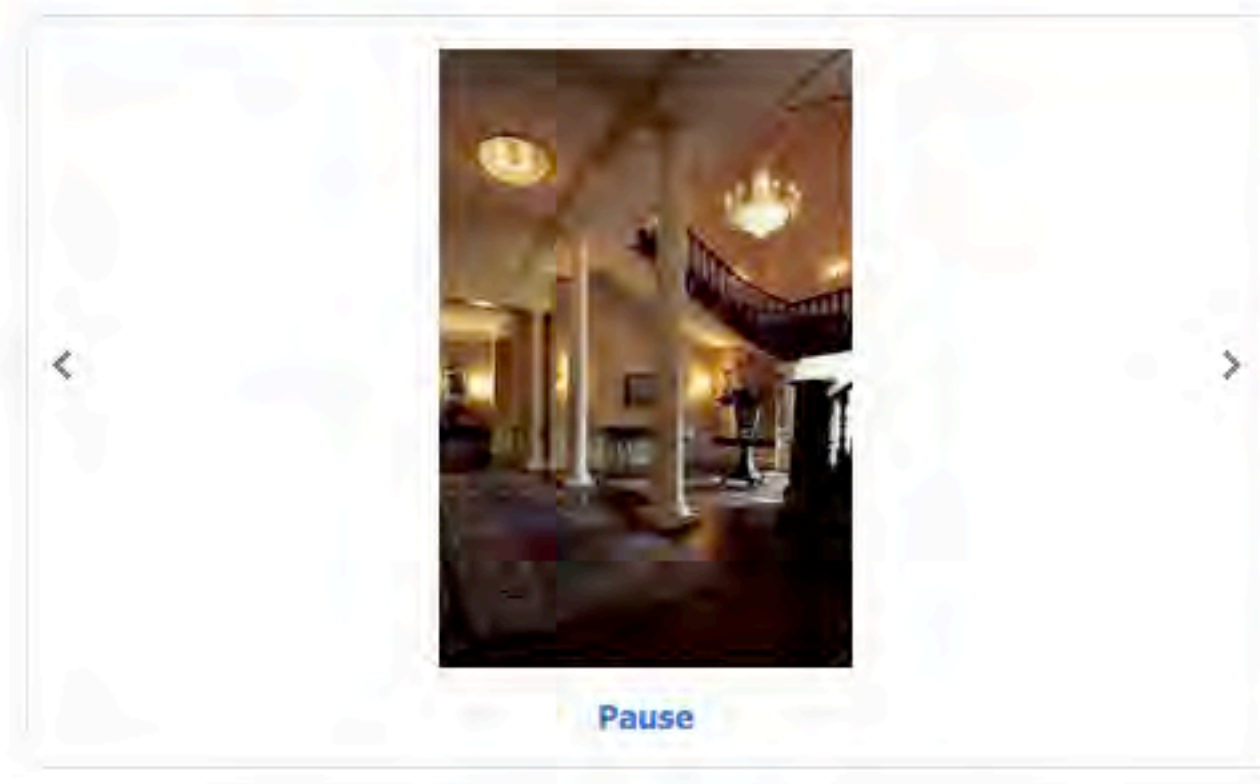
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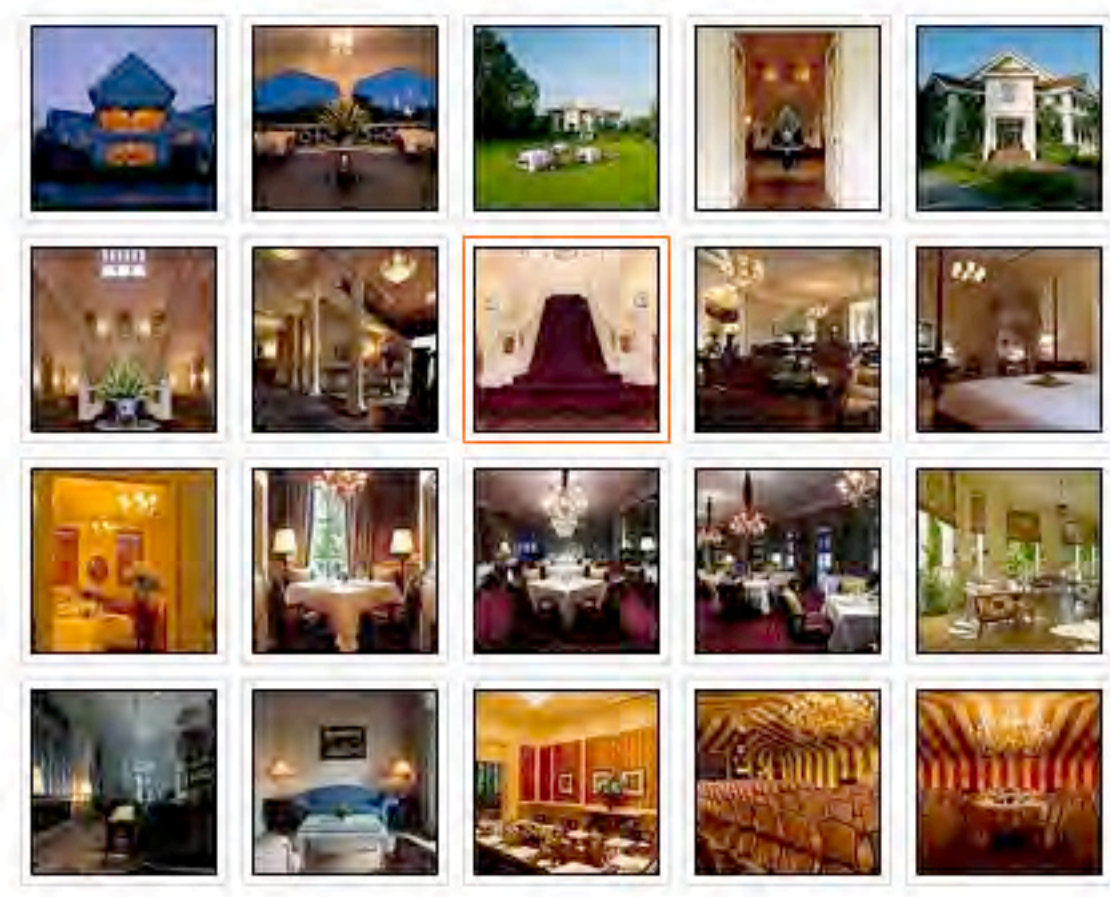
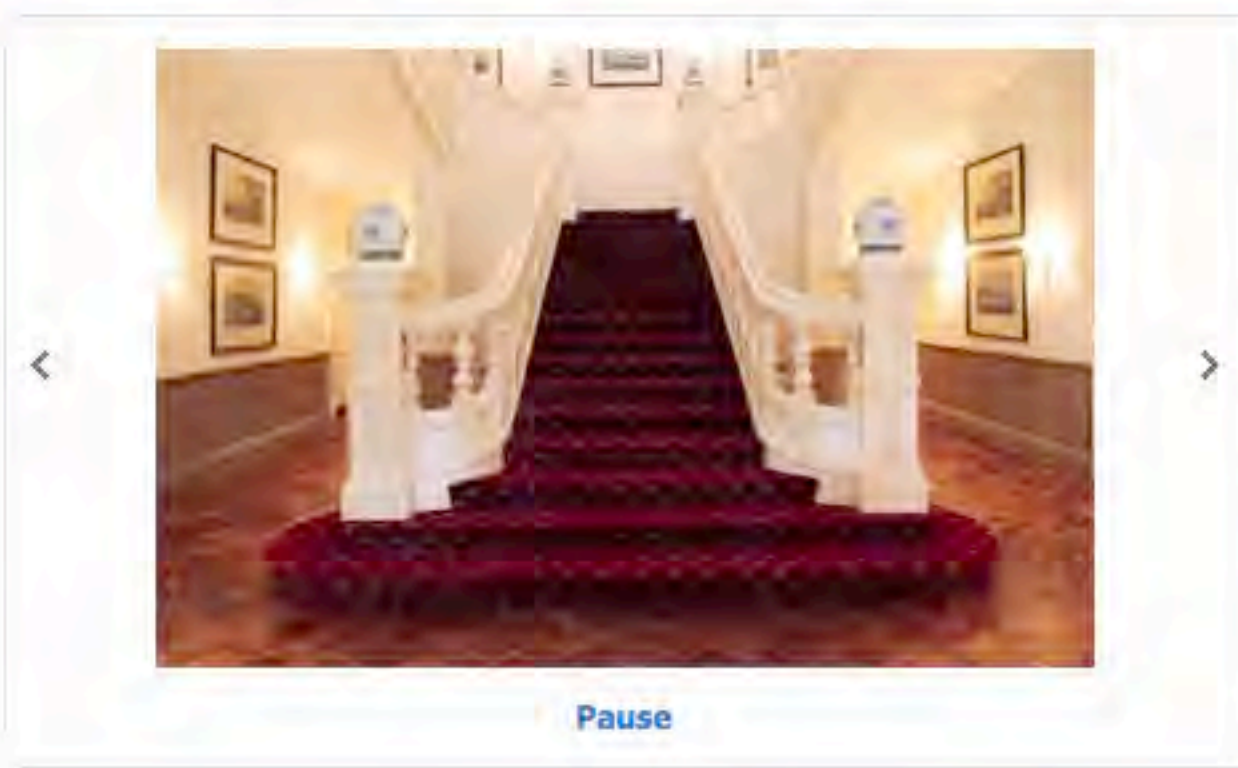
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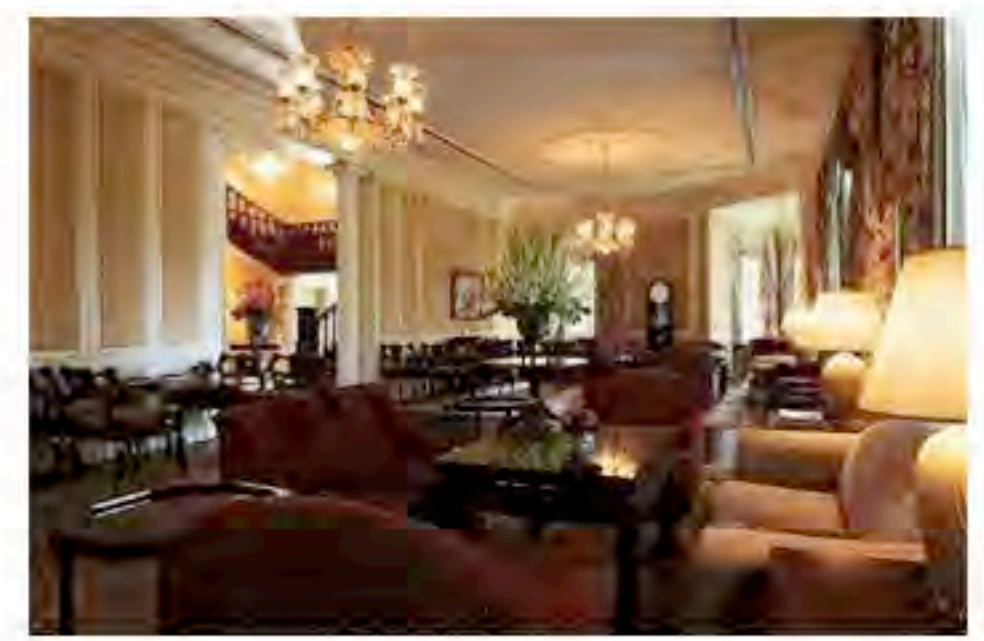
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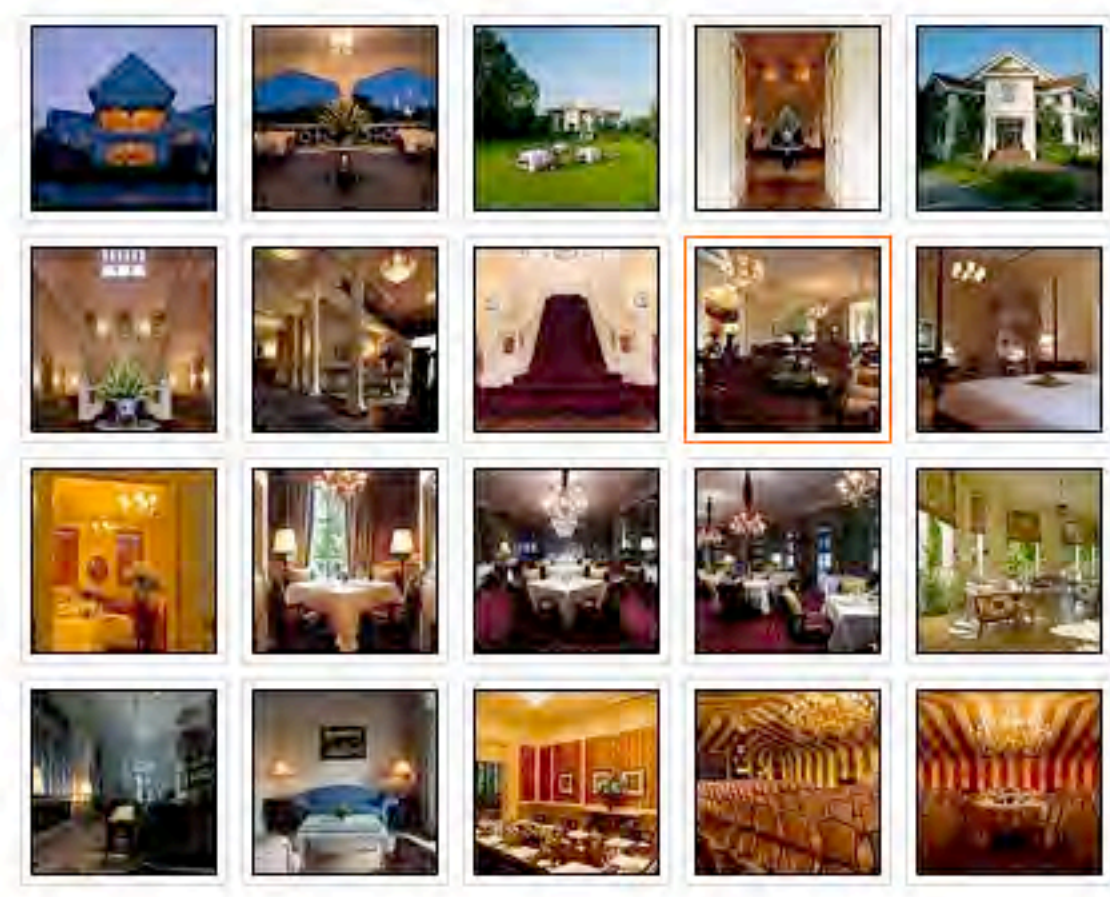
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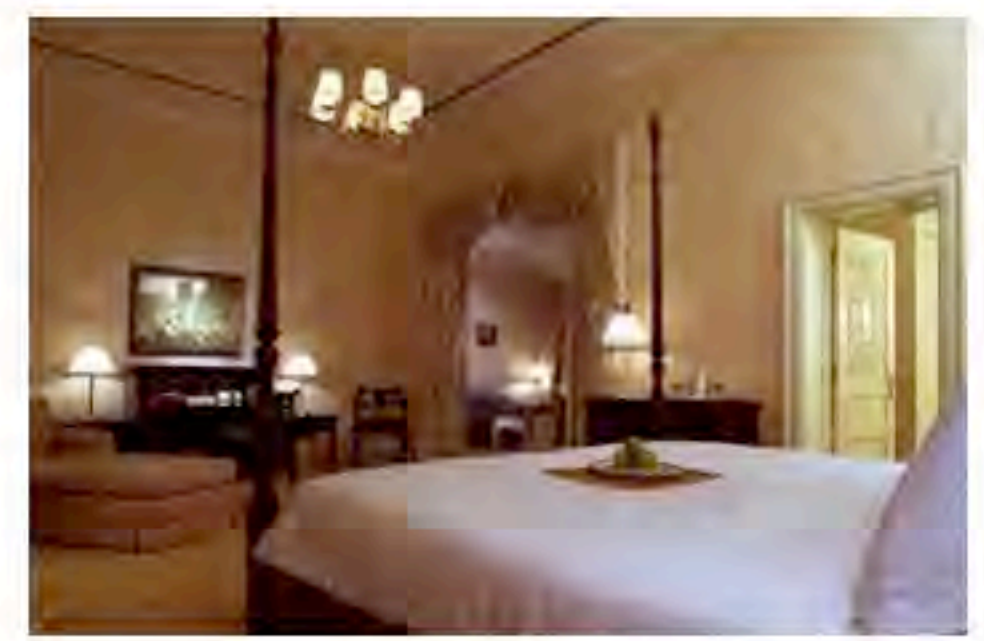
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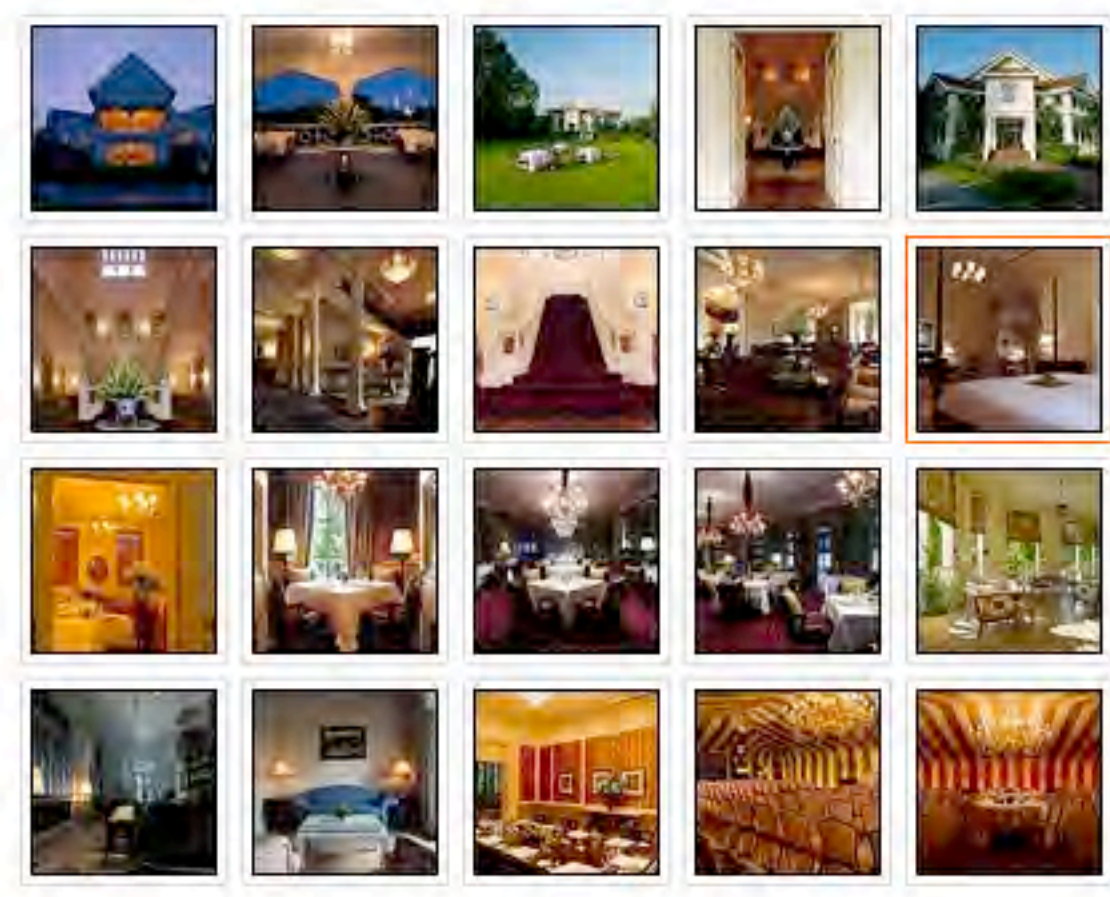
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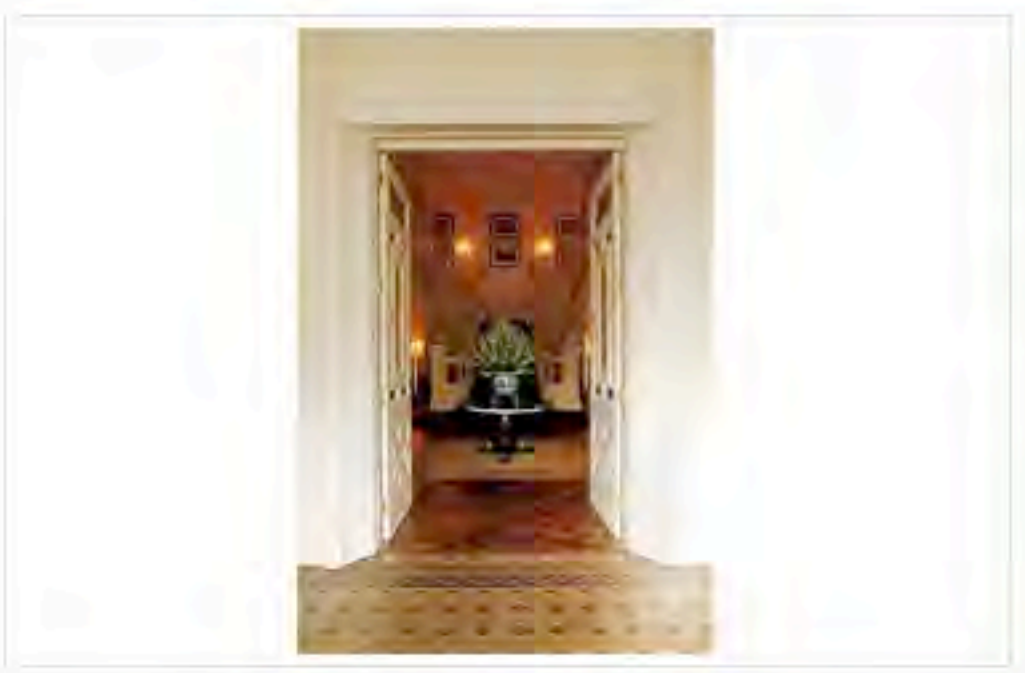
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- Jan 29, 2012: "Superb ambience but poor service!"

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## Description

### Location.

Carcosa Seri Negara is located in central Kuala Lumpur, close to Lake Gardens, Malaysian Houses of Parliament, and Kuala Lumpur Bird Park. Nearby points of interest also include Merdeka Square and Petronas Twin Towers.

### Hotel Features.

Dining options at Carcosa Seri Negara include a restaurant and a coffee shop/café. A bar/lounge is open for drinks. Room service is available during limited hours. Recreational amenities include a fitness facility. This 5-star property has a business center and offers a meeting/conference room, audio-visual equipment, and business services. High-speed Internet access is available in public areas. The property offers an area shuttle (surcharge). Guest parking is complimentary. Additional property amenities include a rooftop terrace, a concierge desk, and multilingual staff. This is a smoke-free property.

### Guestrooms.

Air-conditioned guestrooms at Carcosa Seri Negara feature minibars and coffee/tea makers. In addition to complimentary newspapers and safes, guestrooms offer phones. Televisions have DVD players.

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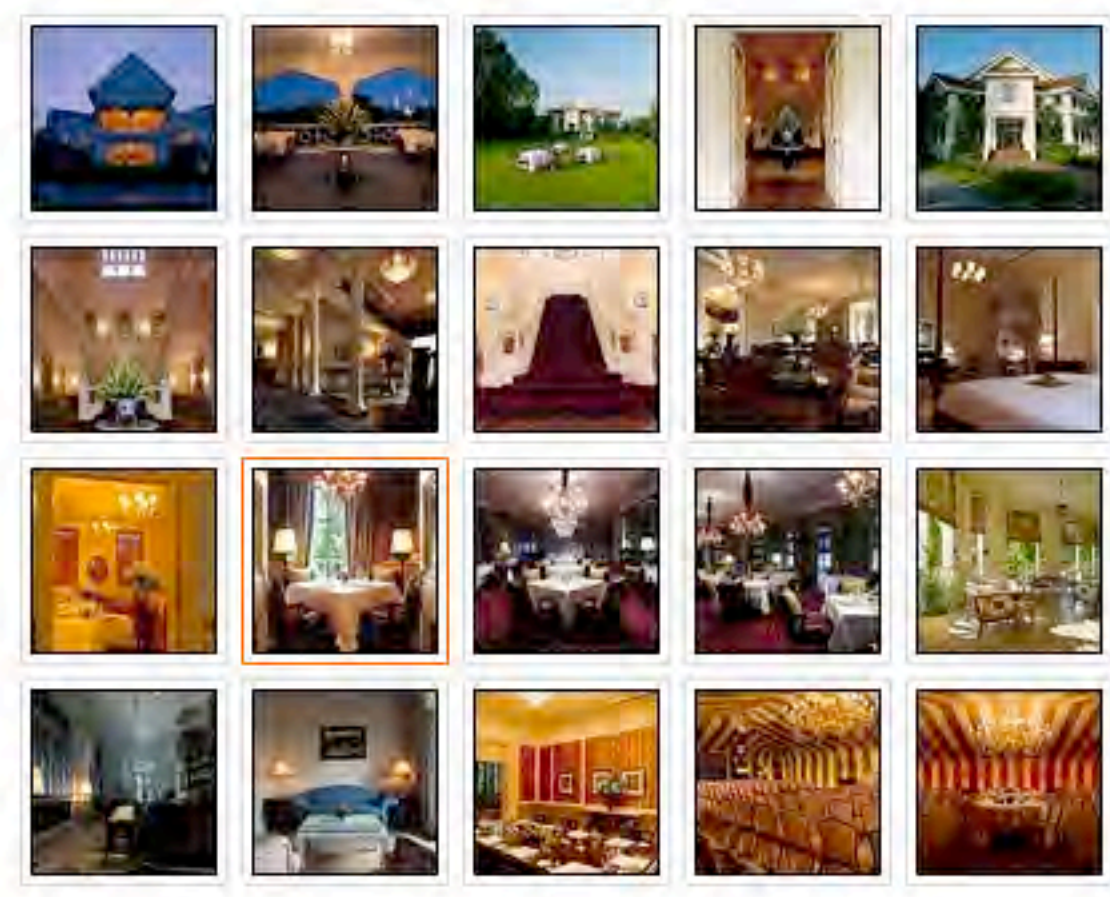
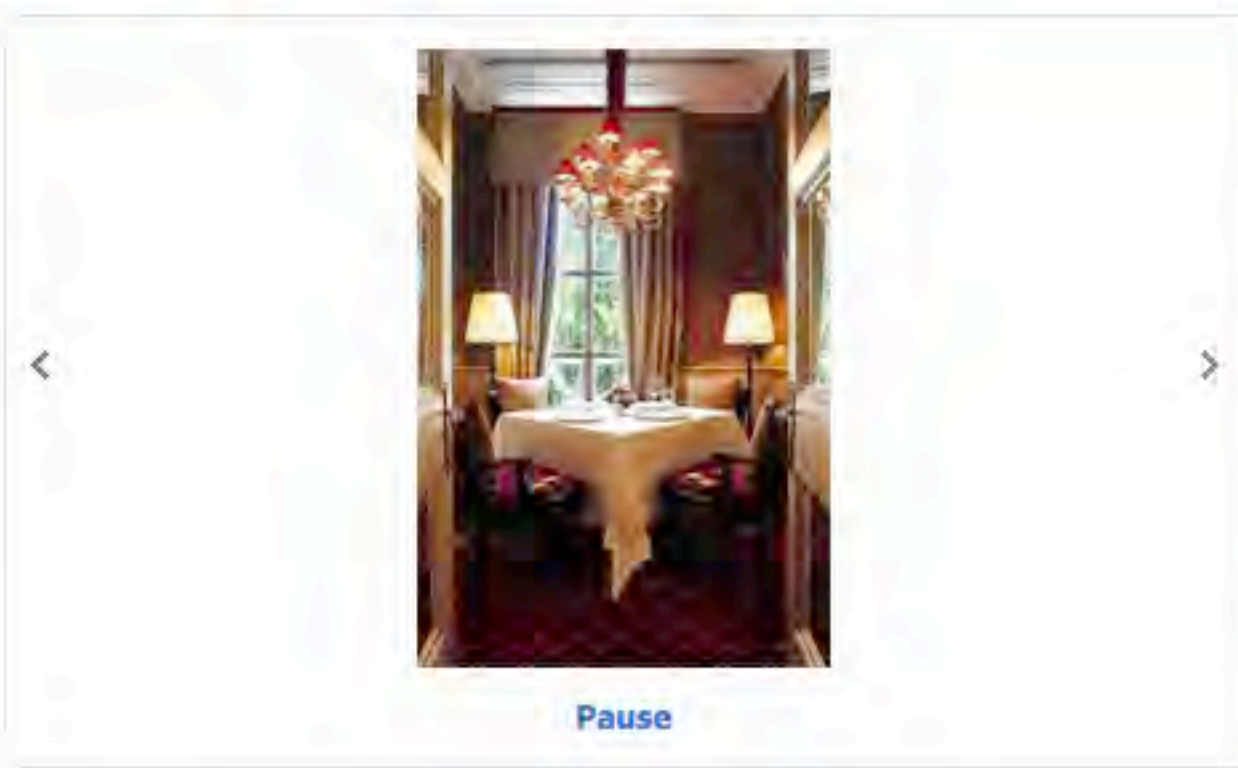
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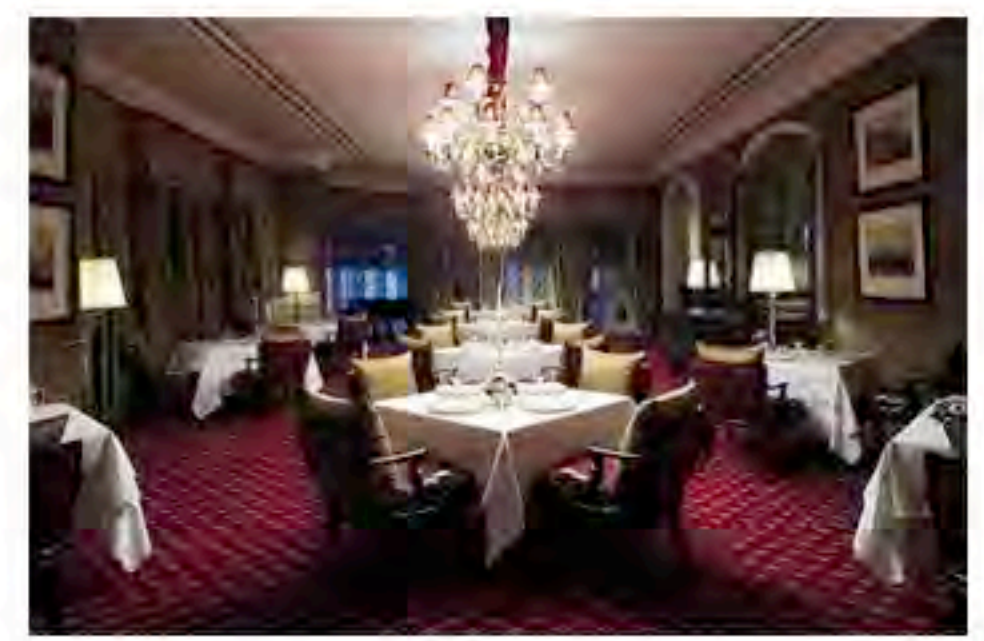
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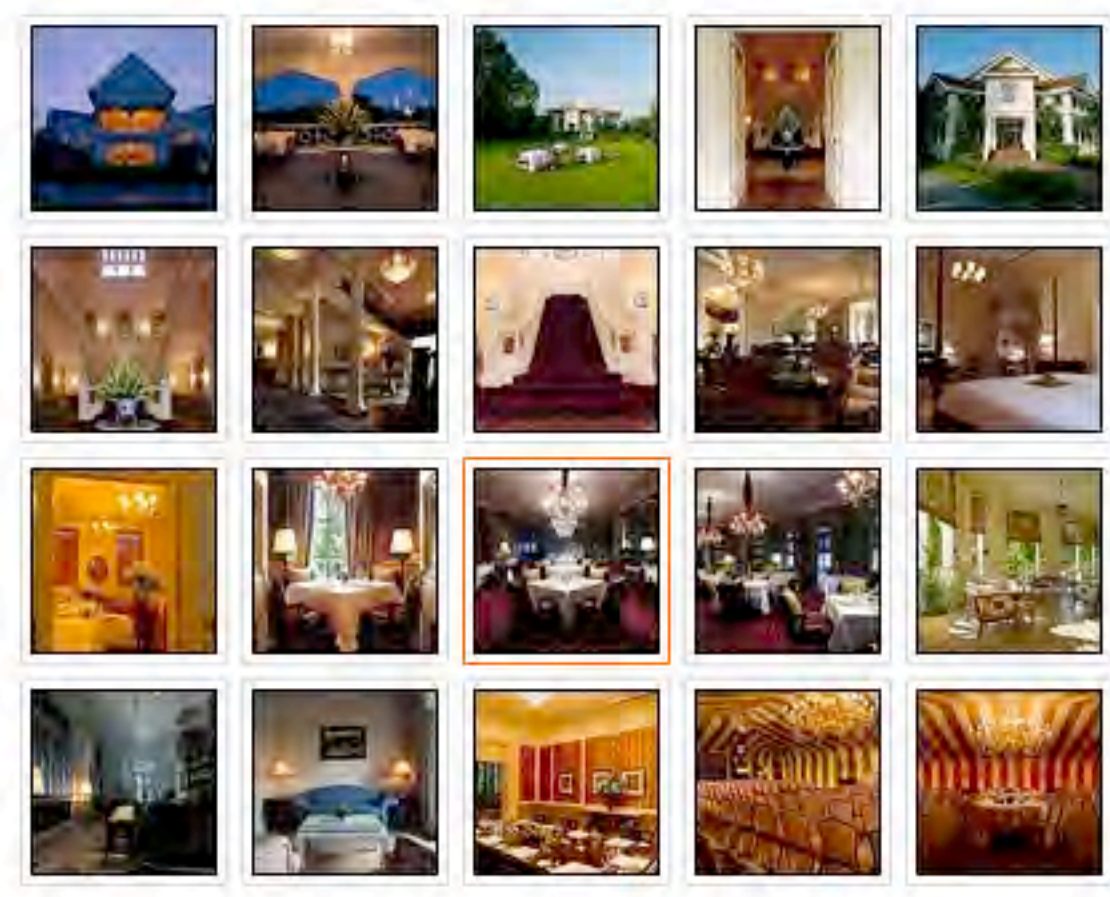
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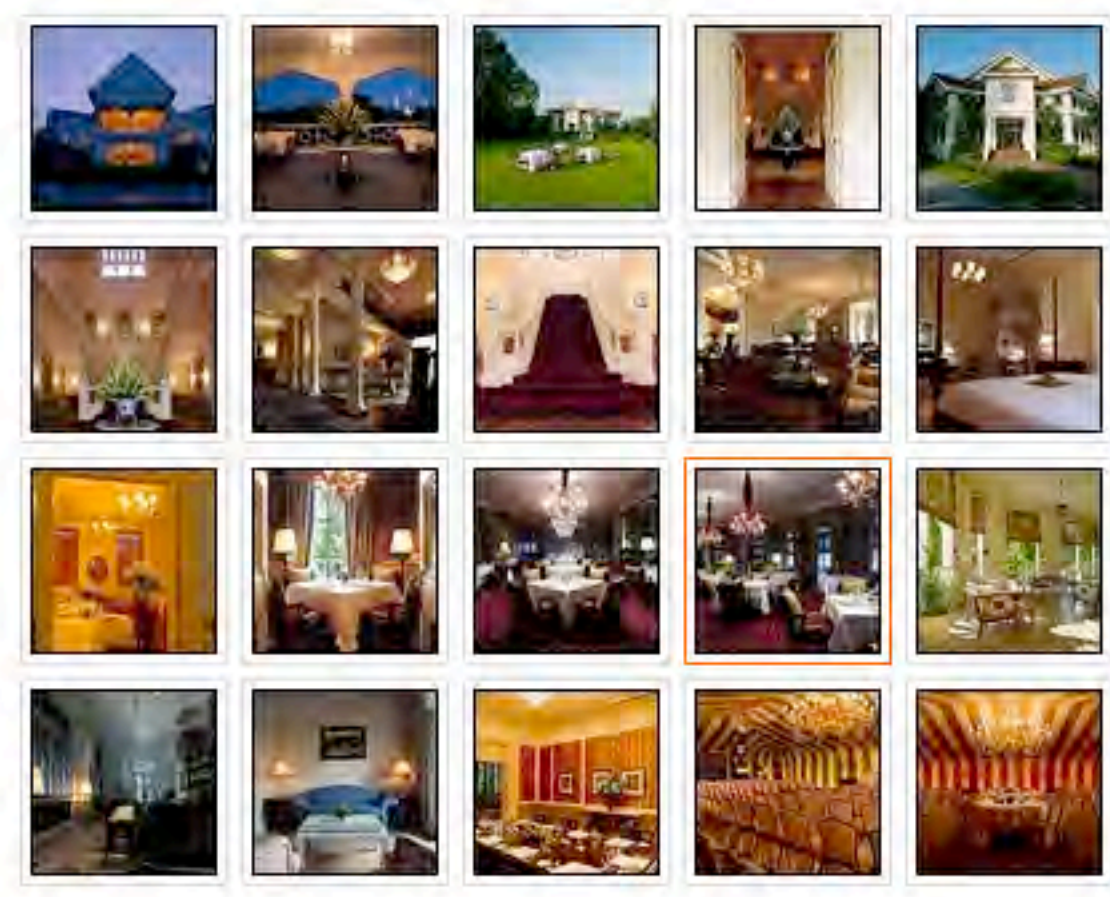
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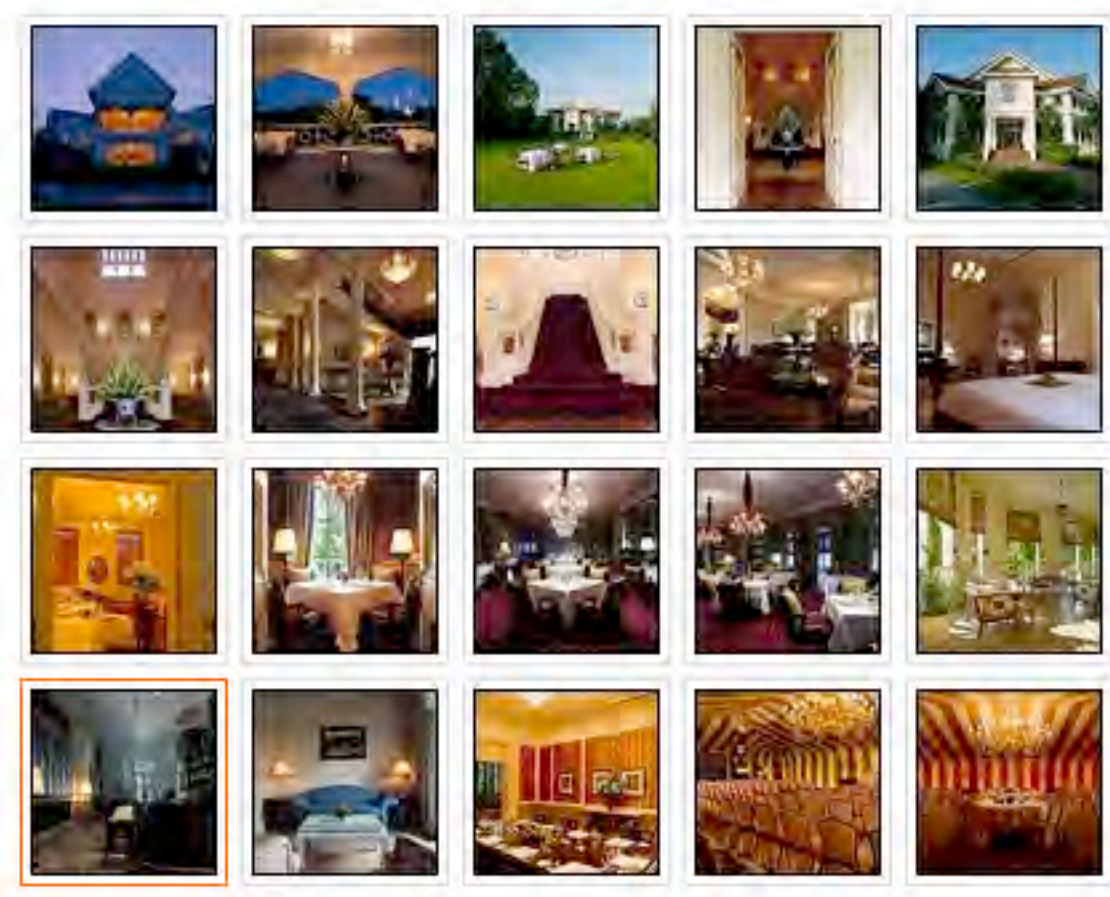
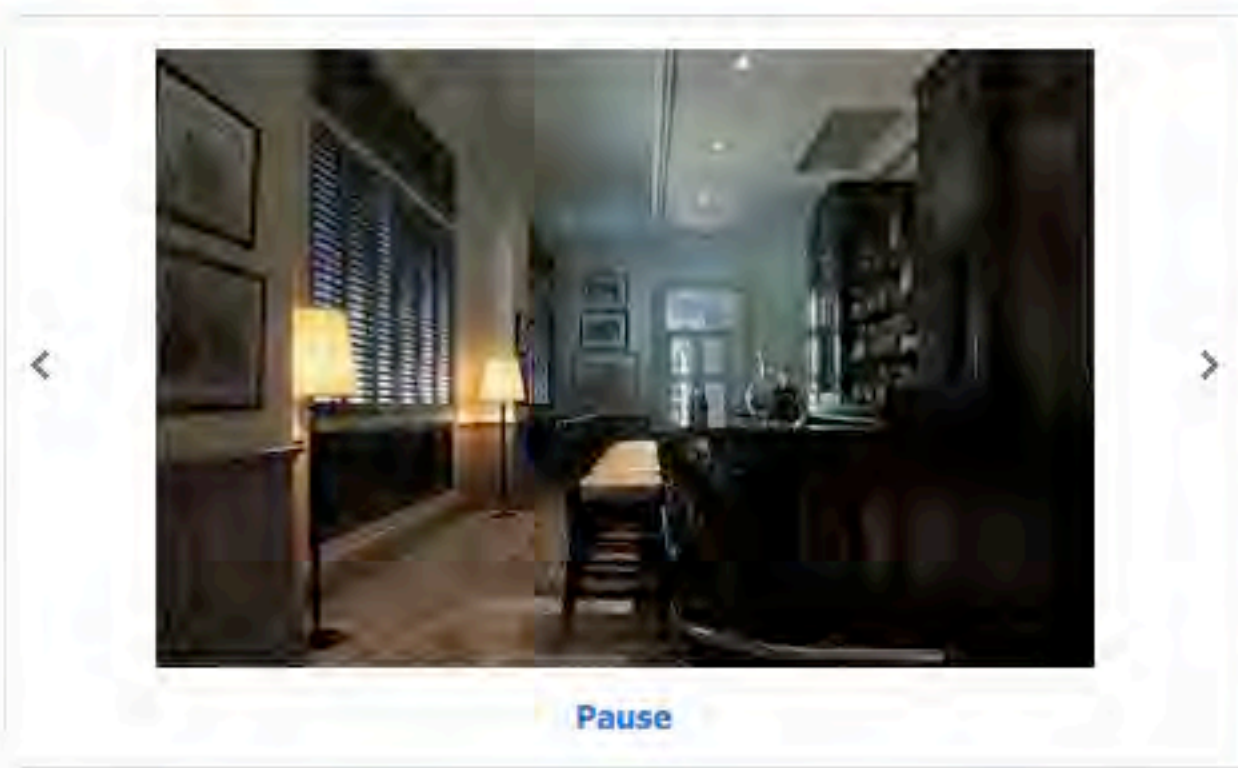
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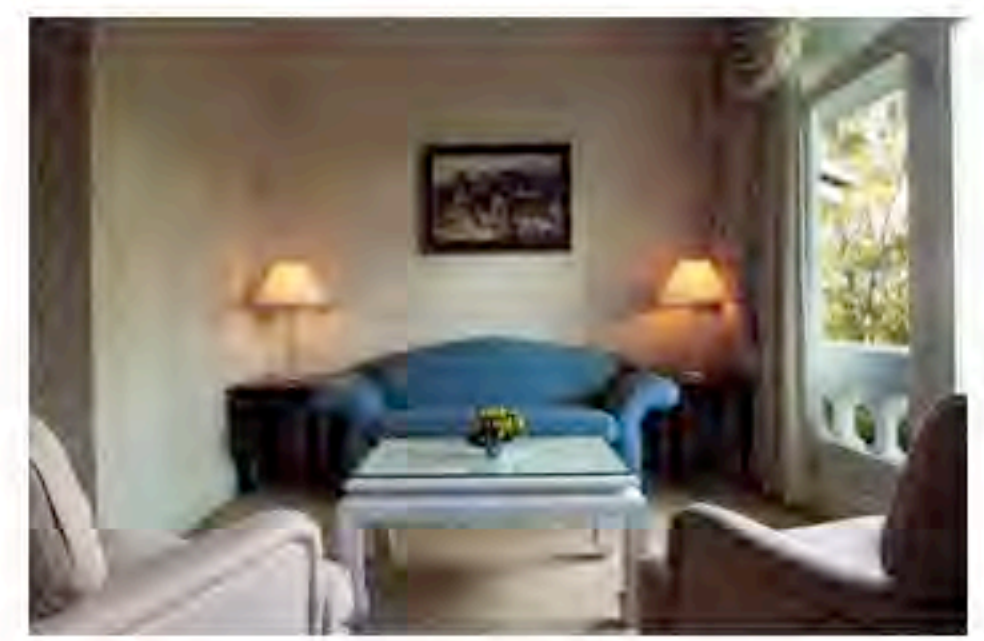
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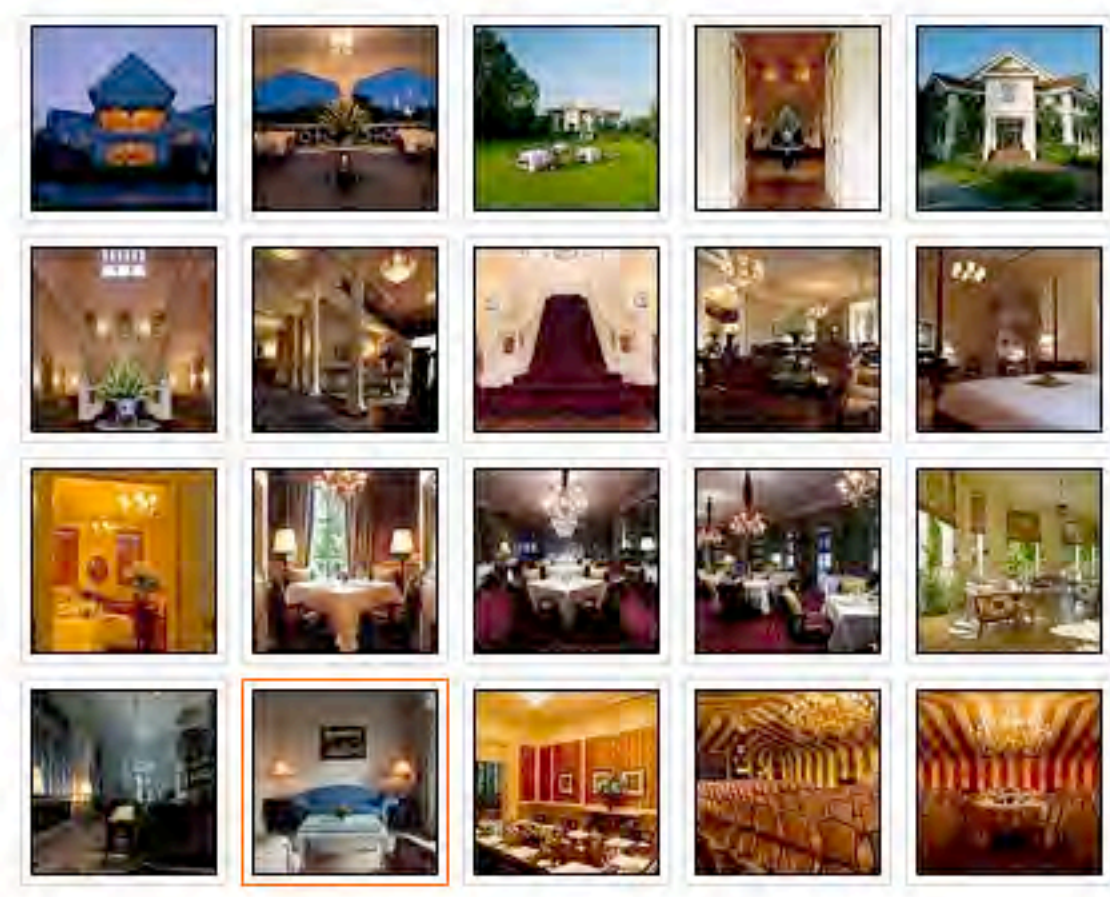
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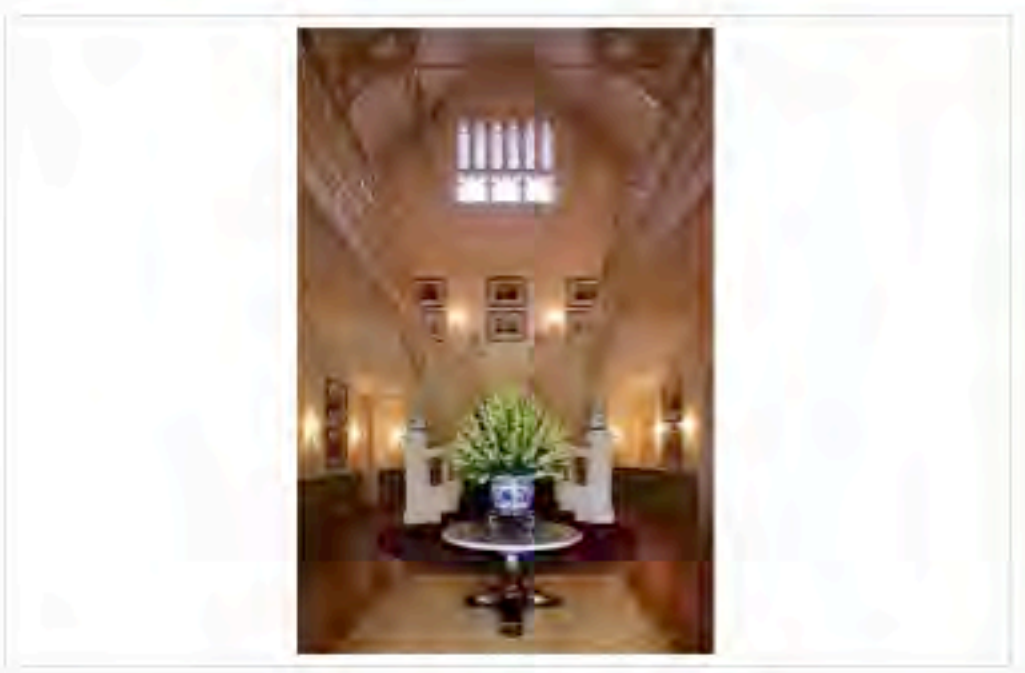
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### Guestrooms.

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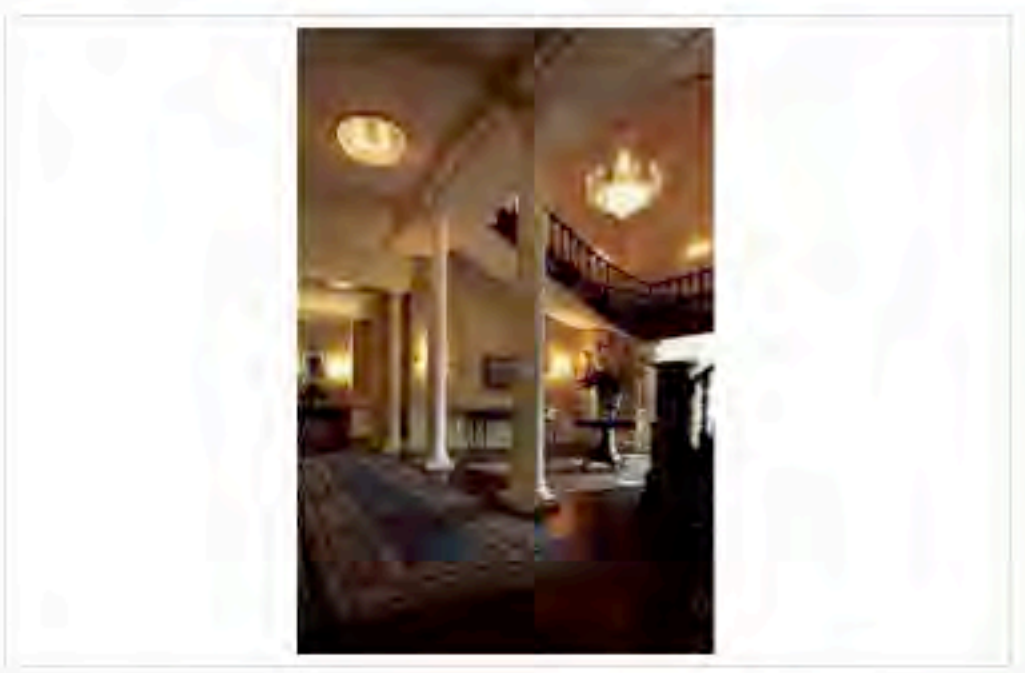
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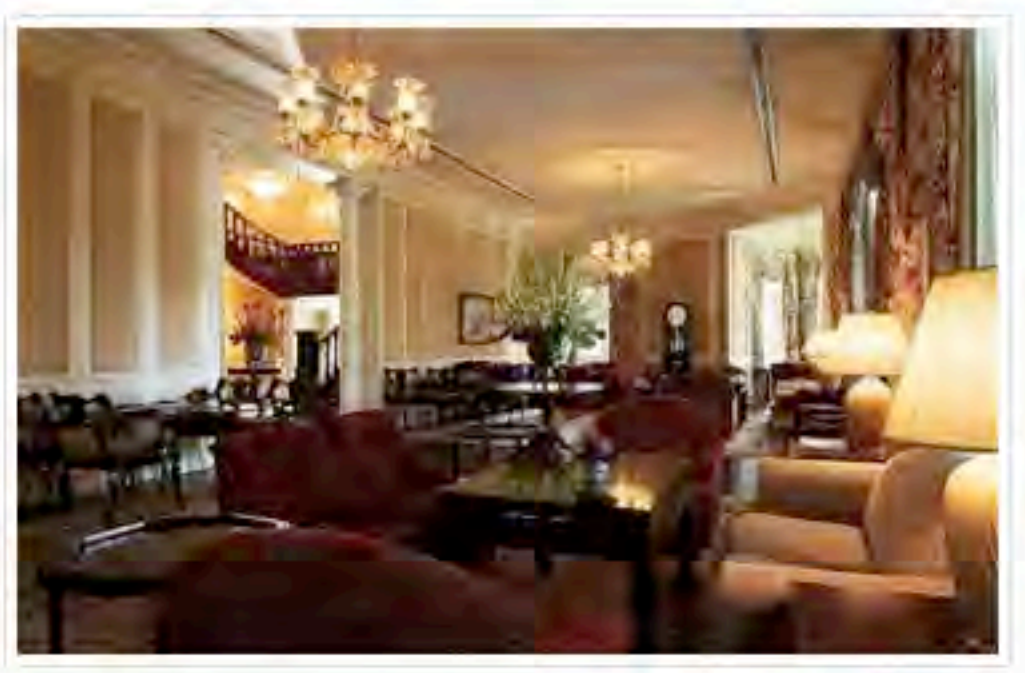
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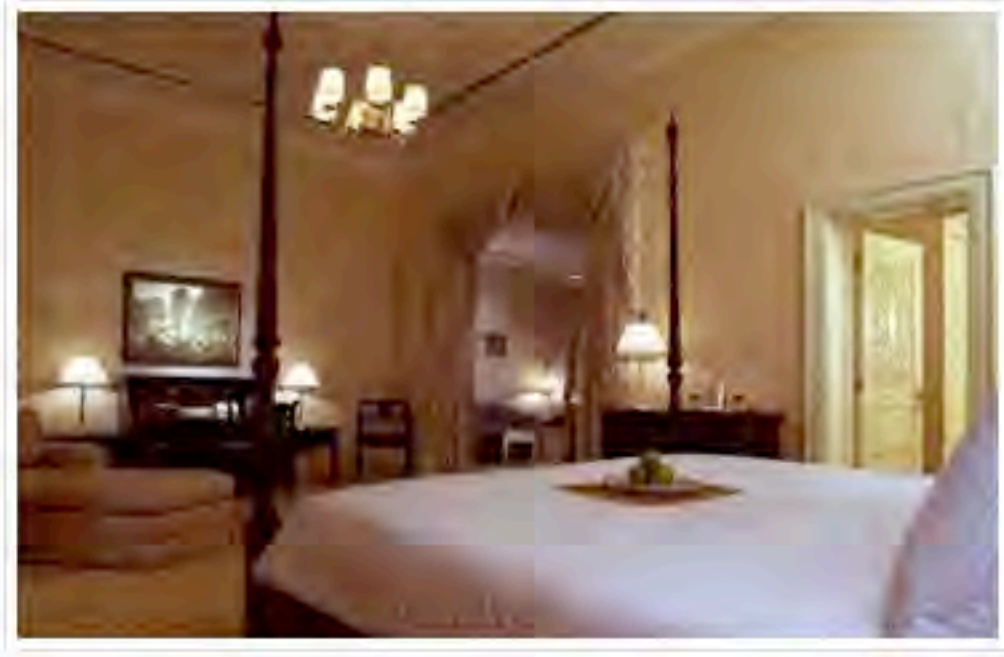
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### Carcosa Seri Negara

**TripAdvisor Traveler Rating:**  
 Based on 33 traveler reviews

**Most Recent Traveler Reviews:**

- Feb 22, 2012: "Lunch, ambiance, rooms, staff - a breath..."
- Feb 17, 2012: "Return Visit after 1st Wedding Anniversary"
- Jan 29, 2012: "Superb ambience but poor service!"

[Read reviews >>](#)

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## Description

### Location.

Carcosa Seri Negara is located in central Kuala Lumpur, close to Lake Gardens, Malaysian Houses of Parliament, and Kuala Lumpur Bird Park. Nearby points of interest also include Merdeka Square and Petronas Twin Towers.

### Hotel Features.

Dining options at Carcosa Seri Negara include a restaurant and a coffee shop/café. A bar/lounge is open for drinks. Room service is available during limited hours. Recreational amenities include a fitness facility. This 5-star property has a business center and offers a meeting/conference room, audio-visual equipment, and business services. High-speed Internet access is available in public areas. The property offers an area shuttle (surcharge). Guest parking is complimentary. Additional property amenities include a rooftop terrace, a concierge desk, and multilingual staff. This is a smoke-free property.

### Guestrooms.

Air-conditioned guestrooms at Carcosa Seri Negara feature minibars and coffee/tea makers. In addition to complimentary newspapers and safes, guestrooms offer phones. Televisions have DVD players.

### Select Your Dates

To give your information on room availability, we will need dates.

Check-in  Check-out

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English USD \$

From  To  Rooms: 1 Guests: 2 Adults [Change](#)

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## Carcosa Seri Negara

★★★★★ 31 reviews

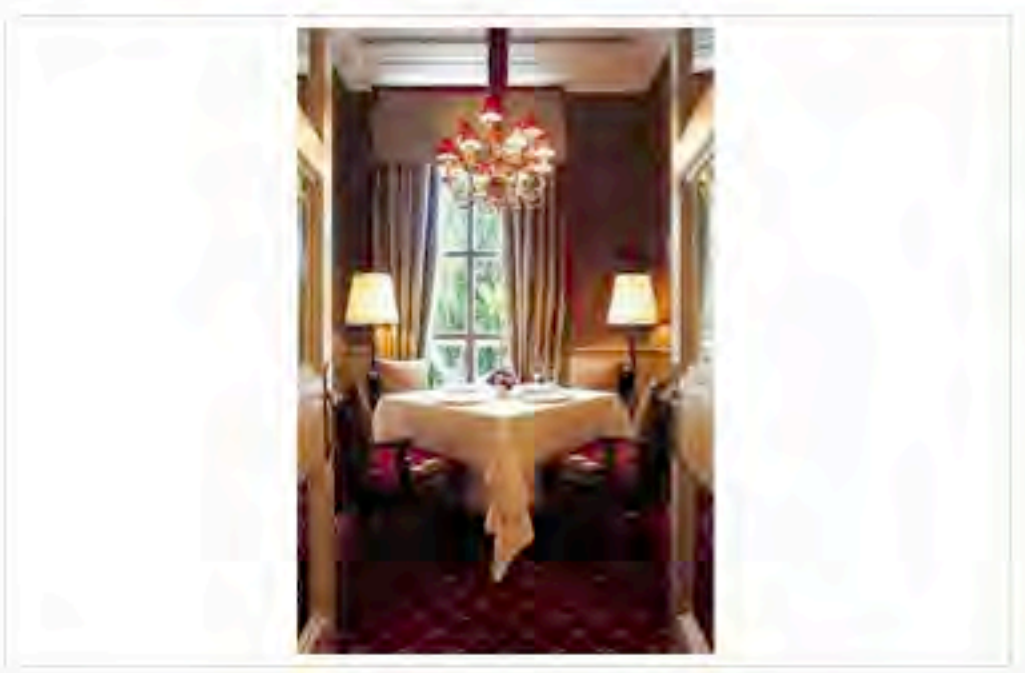
Taman Tasik Perdana Pesiaran Mahameru, Kuala Lumpur, 50480, MY  
Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

\$346

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[+]  
FEEDBACK





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From  To  Rooms: 1 Guests: 2 Adults [Change](#)

[Back to Search Results](#)

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[English](#) [USD \\$](#)

From  To  Rooms: **1** Guests: **2 Adults** [Change](#)

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## The Chedi Club at Tanah Gajah, Ubud



253 reviews

Jalan Goa Gajah, Ubud, 80571, ID

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

**\$390**

Avg. Nightly Rate from

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[Low Price Guarantee \(Details\)](#)



### The Chedi Club Tanah Gajah a GHM Hotel

#### TripAdvisor Traveler Rating:



Based on 267 traveler reviews

#### Most Recent Traveler Reviews:

- Mar 12, 2012: "Much beyond my expectation"
- Mar 8, 2012: "Heaven on earth!"
- Mar 7, 2012: "A little slice of spiritual heaven!"

[Read reviews »](#)

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## Description

### Location.

The Chedi Club at Tanah Gajah, Ubud is a family-friendly Ubud hotel in the mountains and close to Elephant Cave, Ubud Monkey Forest, and Rudana Museum. Additional points of interest include Puser Tasik Temple and Ubud Royal Palace.

### Hotel Features.

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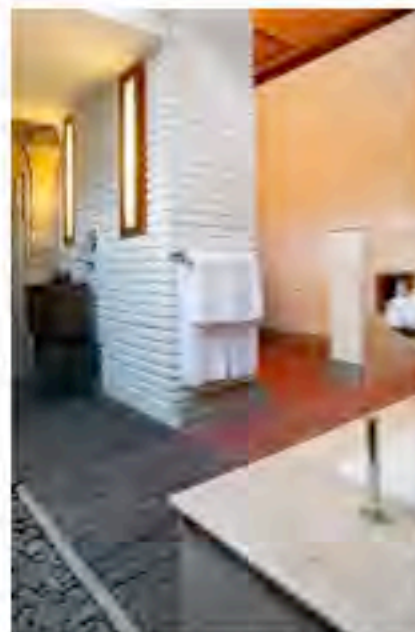
**Summary**

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[Location](#)

[Rooms & Rates](#)

[Low Price Guarantee \(Details\)](#)



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253 reviews

Jalan Goa Gajah, Ubud, 80571, ID

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

**\$390**

Avg. Nightly Rate from

**Rooms & Rates**

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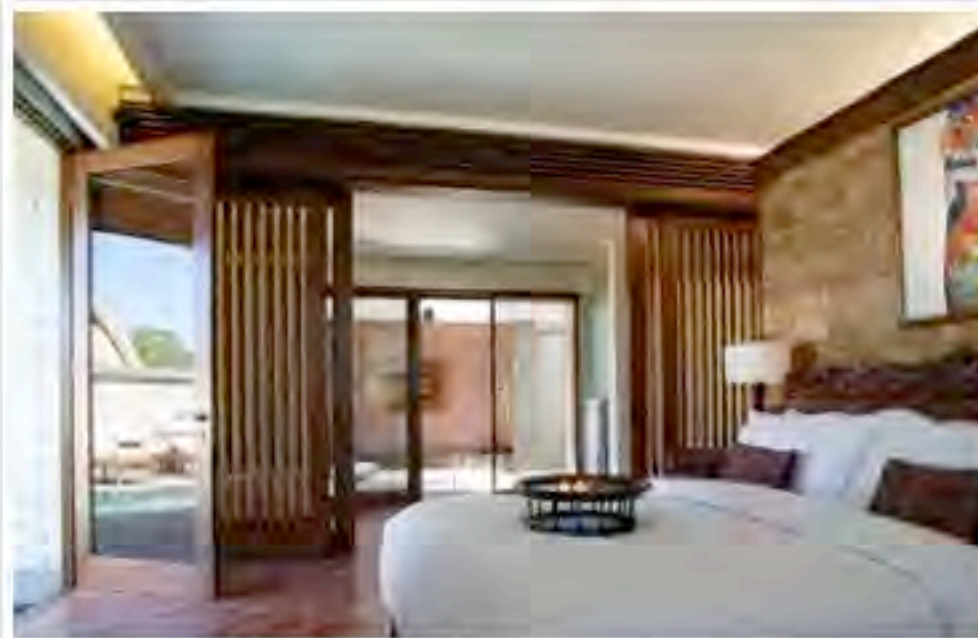
**\$390**

Avg. Nightly Rate from

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[English](#) [USD \\$](#)

From  To  Rooms: **1** Guests: **2 Adults** [Change](#)

[Back to Search Results](#)

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★★★★★ 253 reviews

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Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

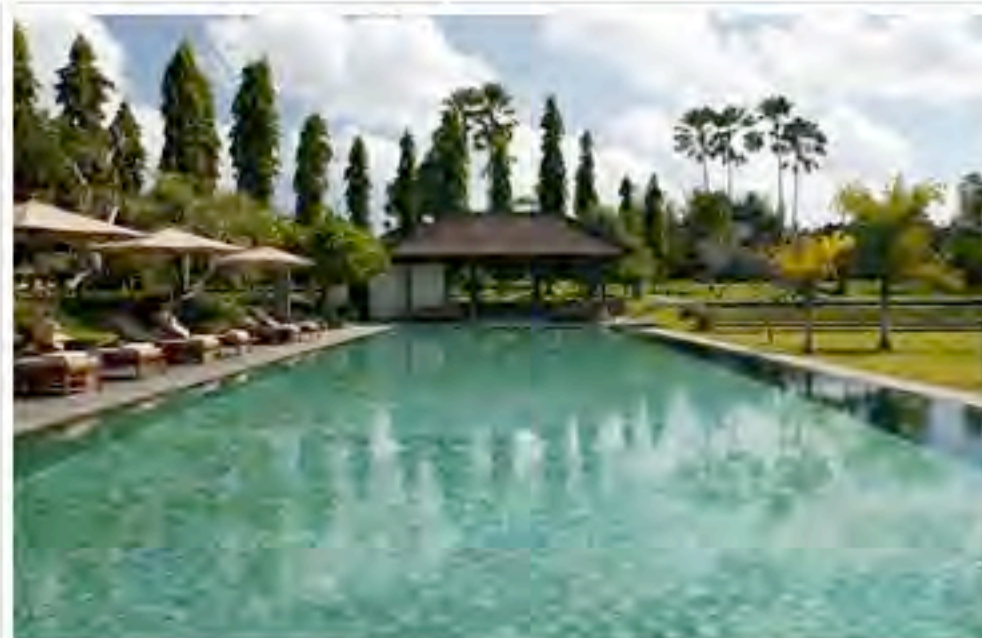
**\$390**

Avg. Nightly Rate from

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Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

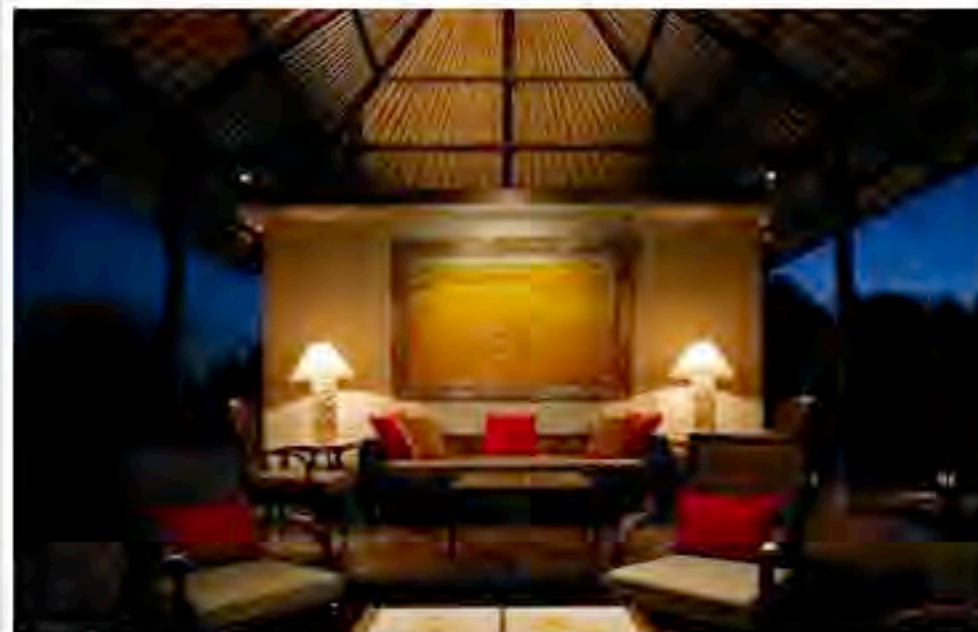
**\$390**

Avg. Nightly Rate from

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[Low Price Guarantee](#) [\(Details\)](#)



### The Chedi Club Tanah Gajah a GHM Hotel

**TripAdvisor Traveler Rating:**



Based on **267** traveler reviews

**Most Recent Traveler Reviews:**

- Mar 12, 2012: "Much beyond my expectation"
- Mar 8, 2012: "Heaven on earth!"
- Mar 7, 2012: "A little slice of spiritual heaven!"

[Read reviews »](#)

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## Description

### Location.

The Chedi Club at Tanah Gajah, Ubud is a family-friendly Ubud hotel in the mountains and close to Elephant Cave, Ubud Monkey Forest, and Rudana Museum. Additional points of interest include Puser Tasik Temple and Ubud Royal Palace.

### Hotel Features.

The Chedi Club at Tanah Gajah, Ubud's restaurant serves breakfast, lunch, and dinner. A poolside bar and a bar/lounge are open for drinks. Room service is available 24 hours a day. The hotel serves a complimentary cooked-to-order breakfast. Recreational amenities include an outdoor pool, an outdoor tennis court, and a fitness facility. Spa amenities include spa services, massage/treatment rooms, and facials. This 5-star property offers small meeting rooms and limo/town car service. Complimentary wireless and wired high-speed Internet access is available in public areas. This Ubud property has 35 square meters of event space. Complimentary shuttle services include an area shuttle which runs to destinations within 5 km and a roundtrip airport shuttle (available on request). Wedding services, concierge services, and tour assistance are available. Complimentary guest parking is limited, and available on a first-come, first-served basis. Additional property amenities include multilingual staff, gift shops/newsstands, and currency exchange. A total renovation of this property was completed in July 2004.

### Guestrooms.

20 air-conditioned guestrooms at The Chedi Club at Tanah Gajah, Ubud feature minibars and CD players. Accommodations offer garden views. Beds come with down comforters and premium bedding. These individually furnished and decorated rooms include desks. Accommodations include espresso makers and coffee/tea makers. Bathrooms feature separate bathtubs and showers with handheld showerheads and rainfall showerheads. They also offer double sinks, makeup/shaving mirrors, and bathrobes. Wired high-speed Internet access is complimentary. In addition to complimentary newspapers and safes, guestrooms offer direct-dial phones. LCD televisions have premium cable channels and DVD players. Also included are complimentary bottled water and windows that open. Guests may request irons/ironing boards and wake-up calls. A nightly turndown service is offered and housekeeping is available daily.





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[English](#) [USD \\$](#)

From  To  Rooms: **1** Guests: **2 Adults** [Change](#)

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## The Chedi Club at Tanah Gajah, Ubud



253 reviews

Jalan Goa Gajah, Ubud, 80571, ID

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

**\$390**

Avg. Nightly Rate from

[Rooms & Rates](#)

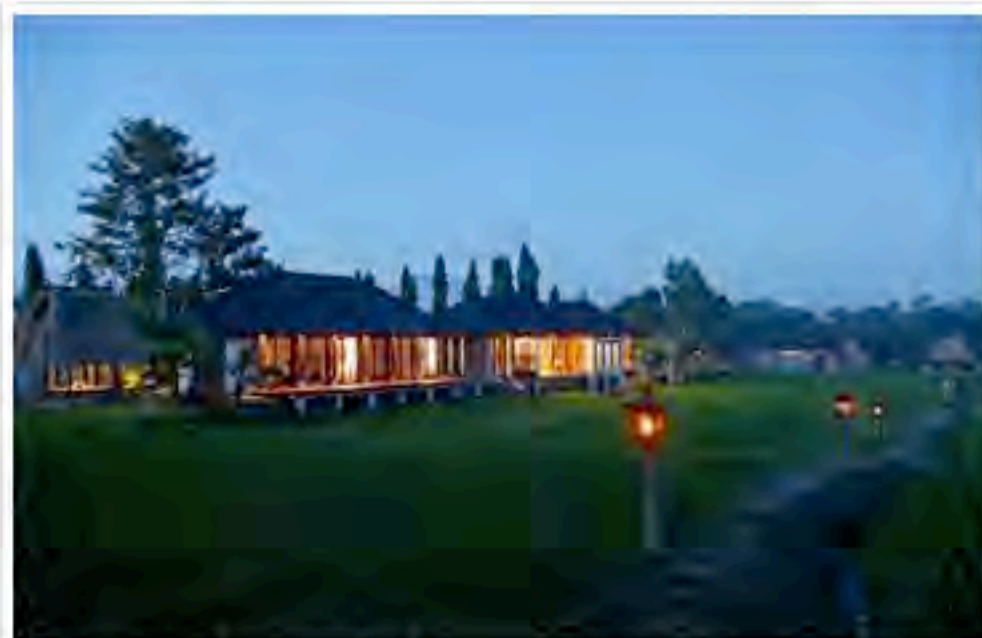
**Summary**

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[Location](#)

[Rooms & Rates](#)

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[English](#) [USD \\$](#)

From  To  Rooms: **1** Guests: **2 Adults** [Change](#)

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253 reviews

Jalan Goa Gajah, Ubud, 80571, ID

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

**\$390**

Avg. Nightly Rate from

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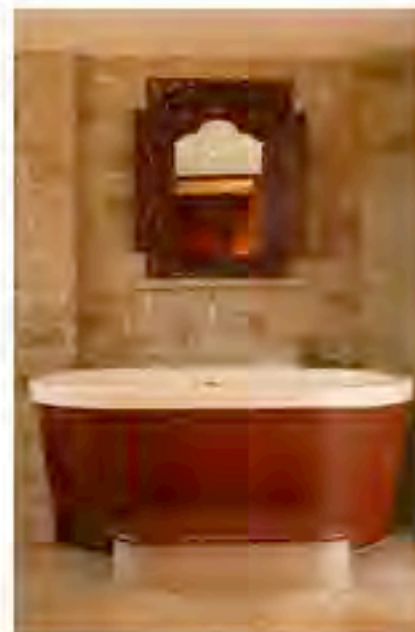
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From 03/19/2012 To 03/20/2012 Rooms: 1 Guests: 2 Adults Change

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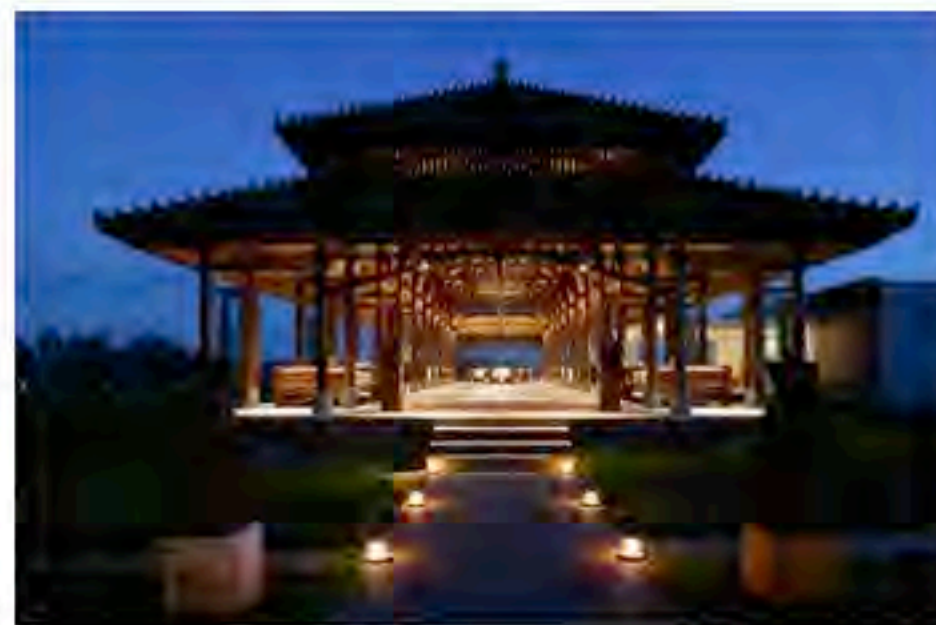
\$390

Avg. Nightly Rate from

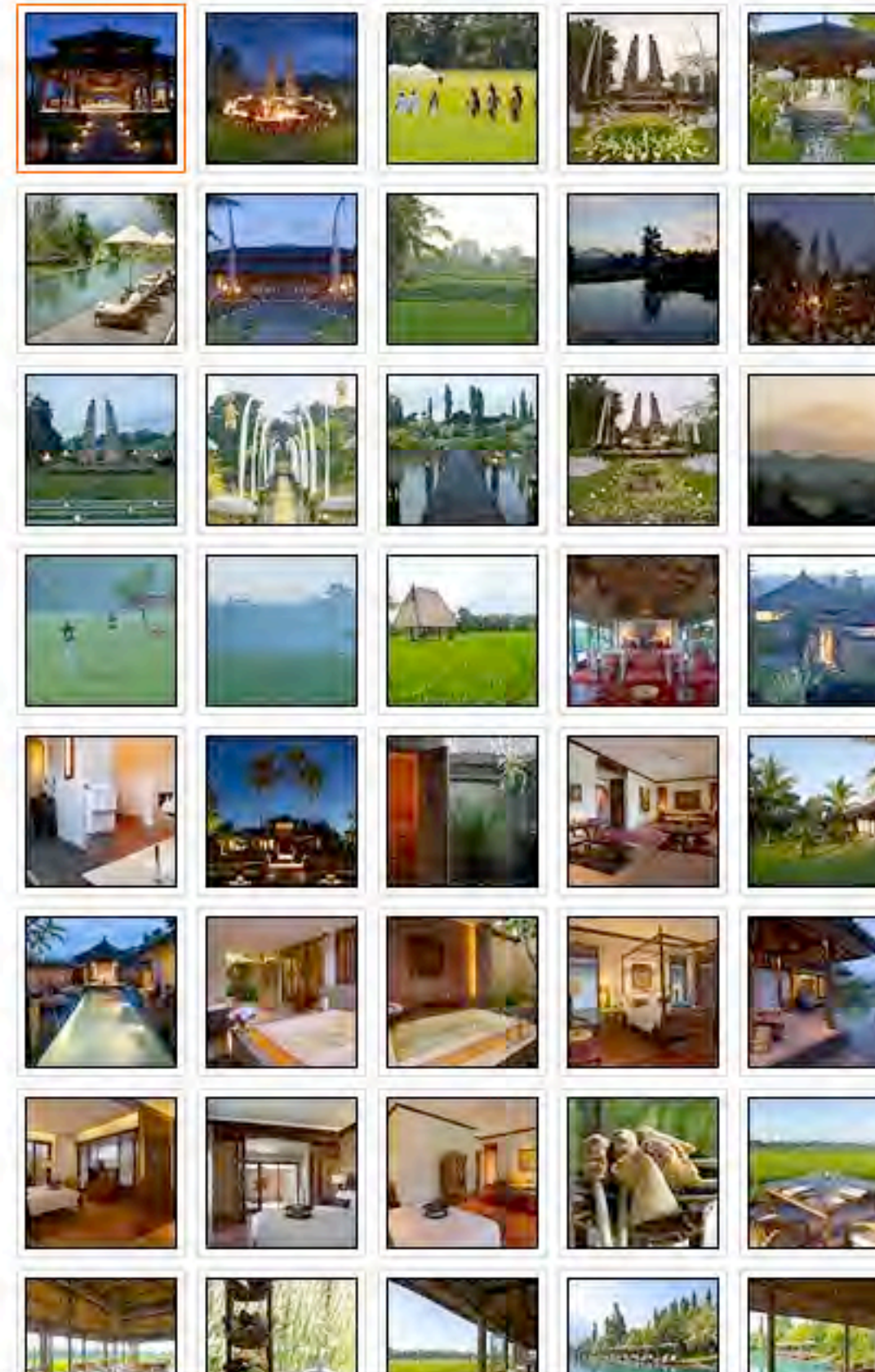
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[English](#) [USD \\$](#)

From  To  Rooms: **1** Guests: **2 Adults** [Change](#)

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## The Chedi Club at Tanah Gajah, Ubud

★★★★★ 253 reviews

Jalan Goa Gajah, Ubud, 80571, ID

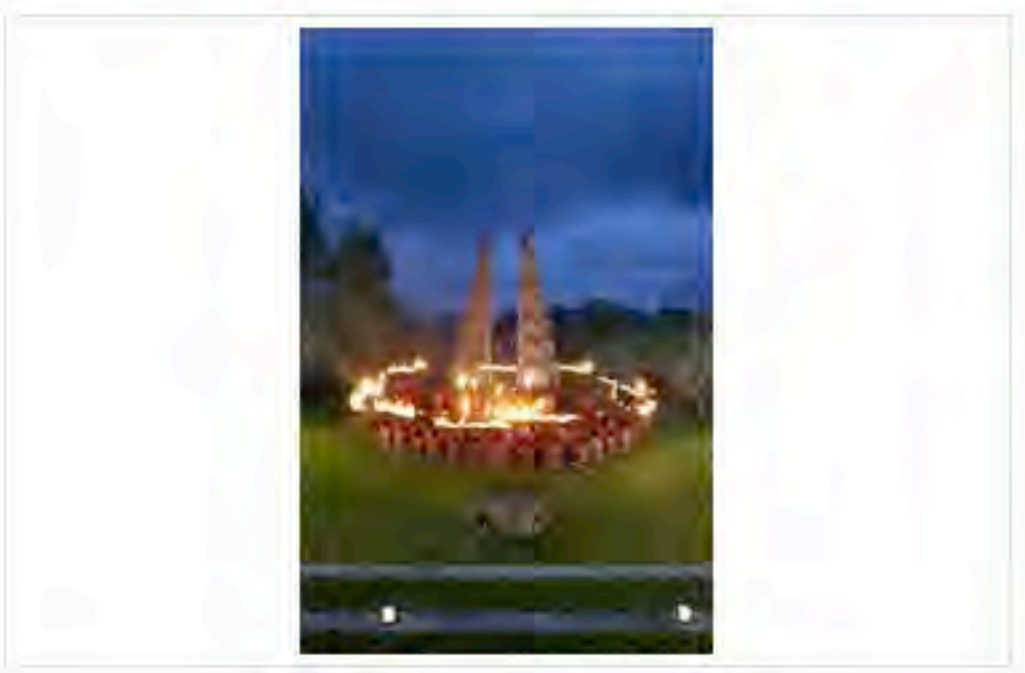
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From 03/19/2012 To 03/20/2012 Rooms: 1 Guests: 2 Adults Change

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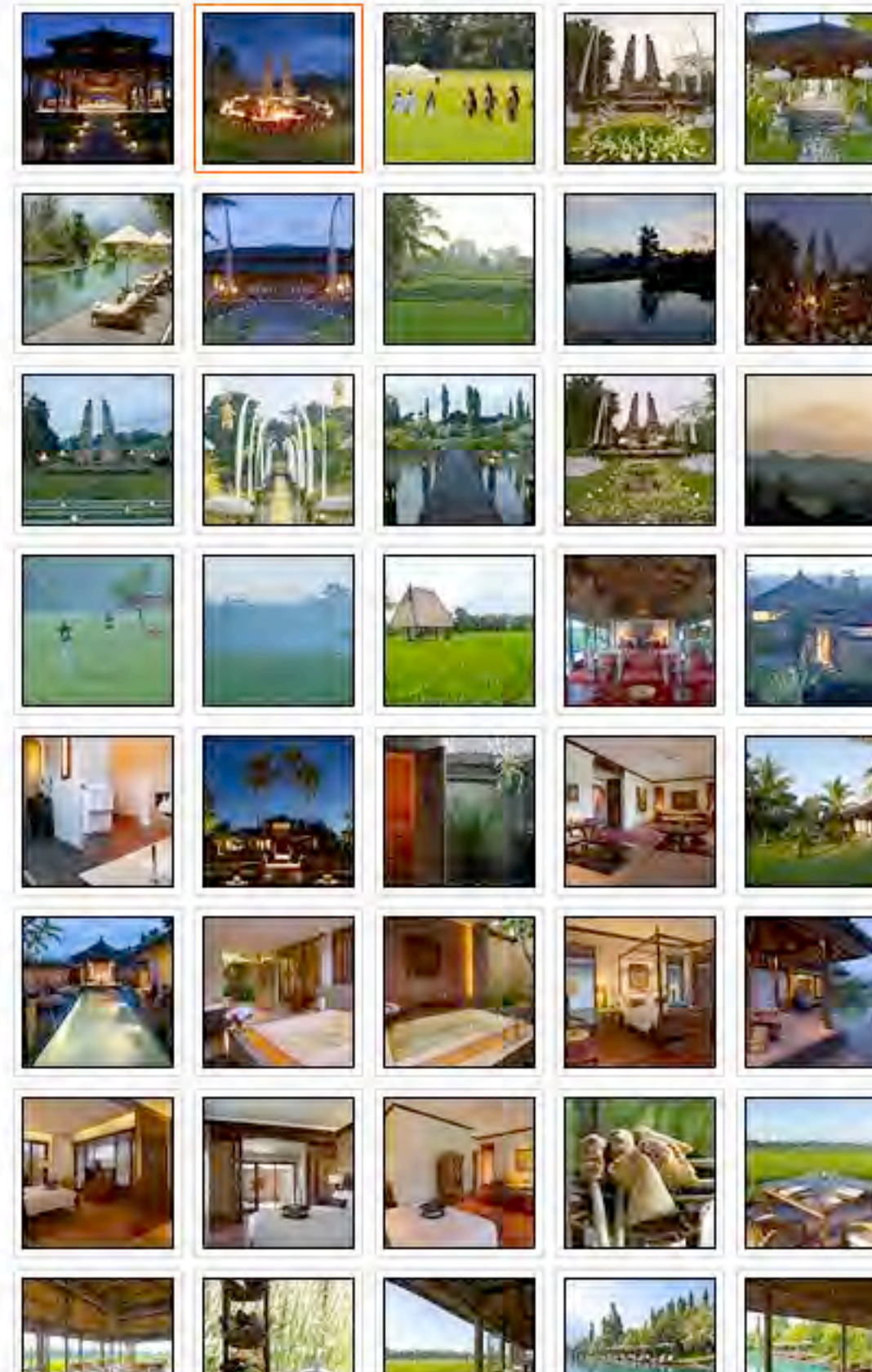
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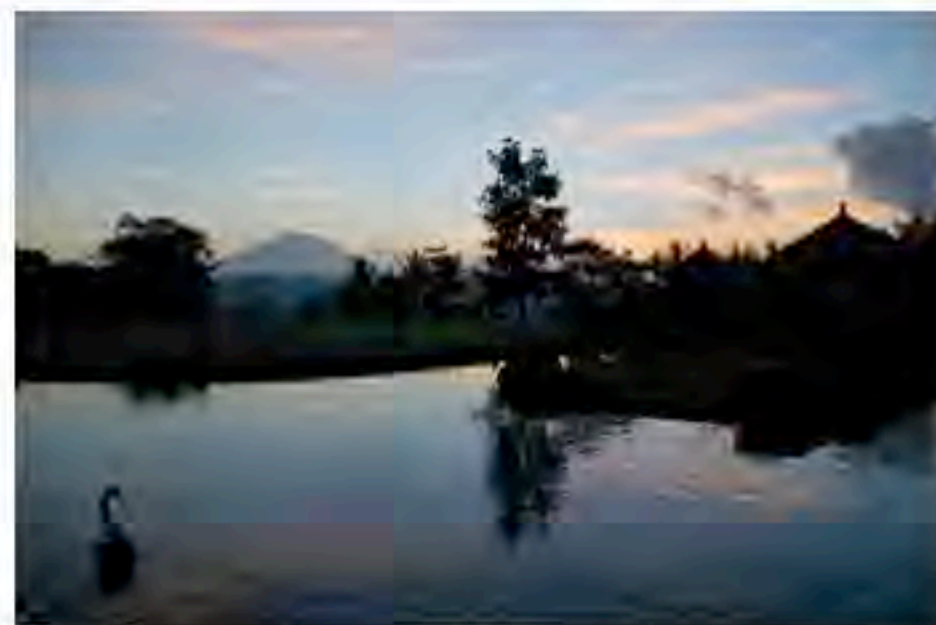
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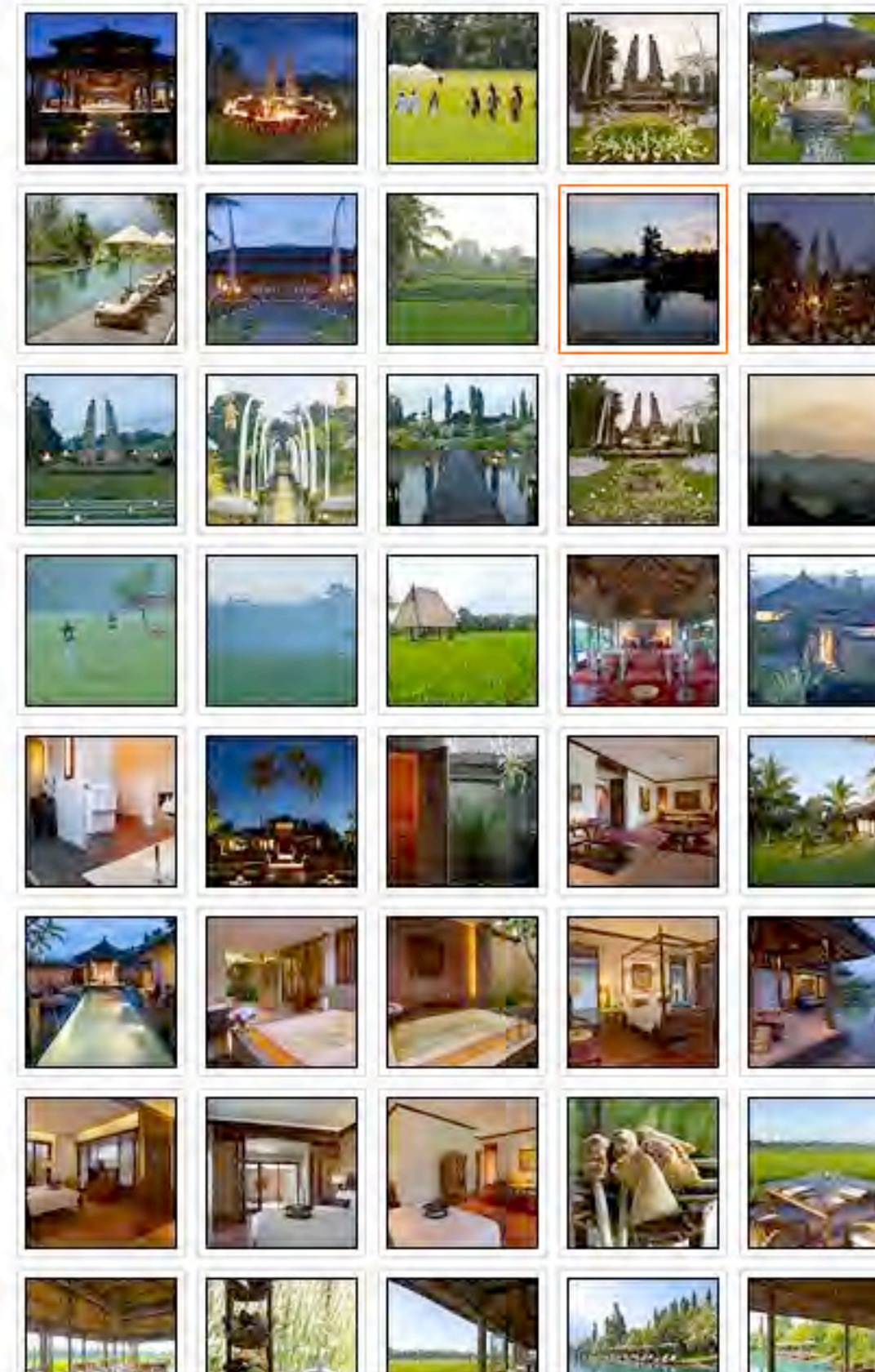
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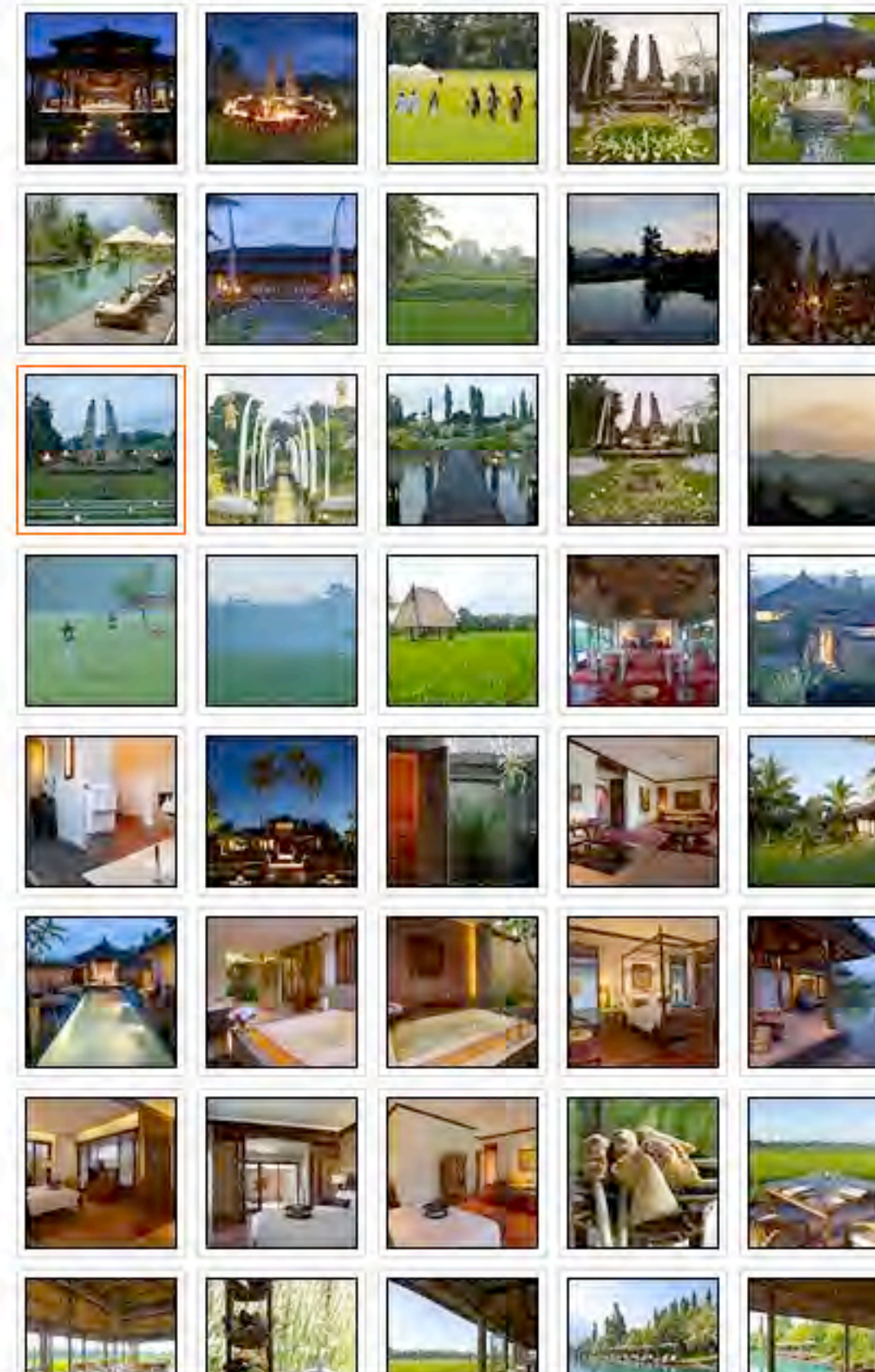
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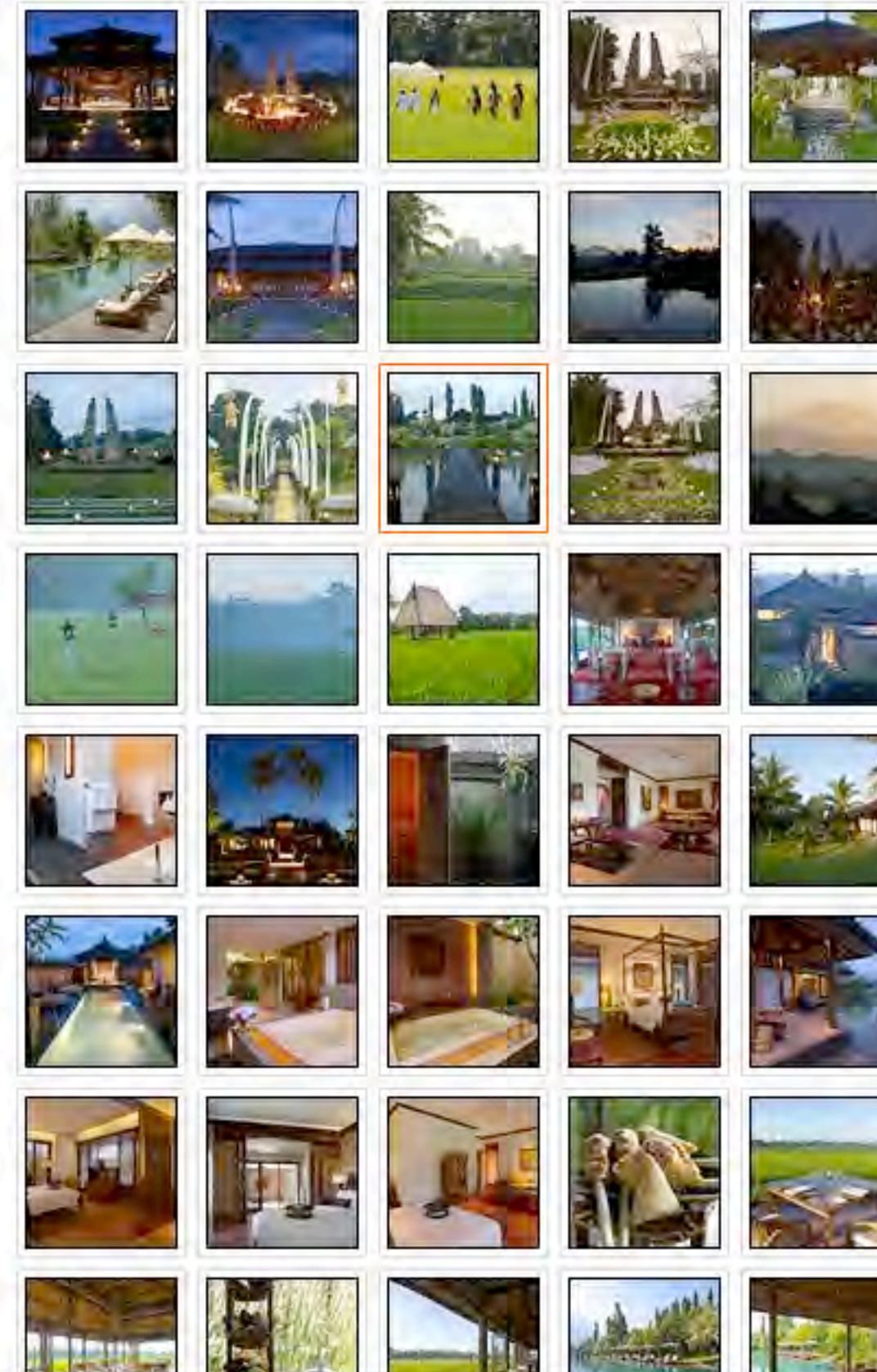
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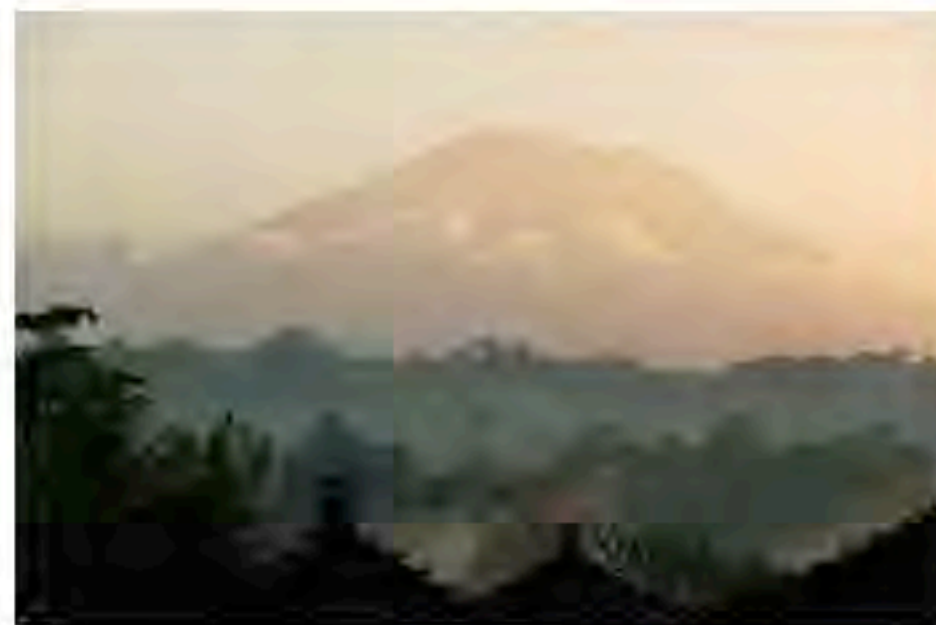
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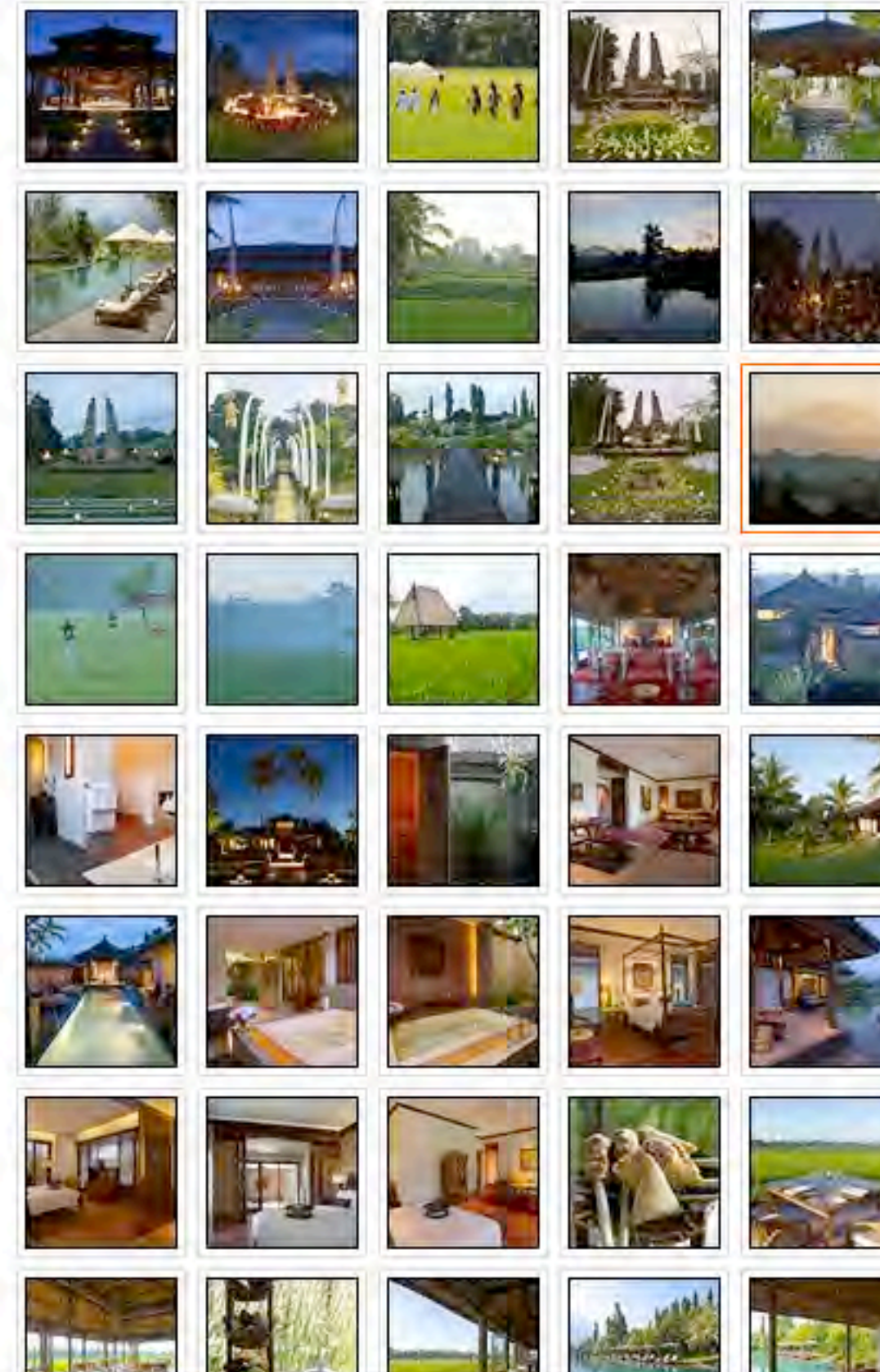
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